

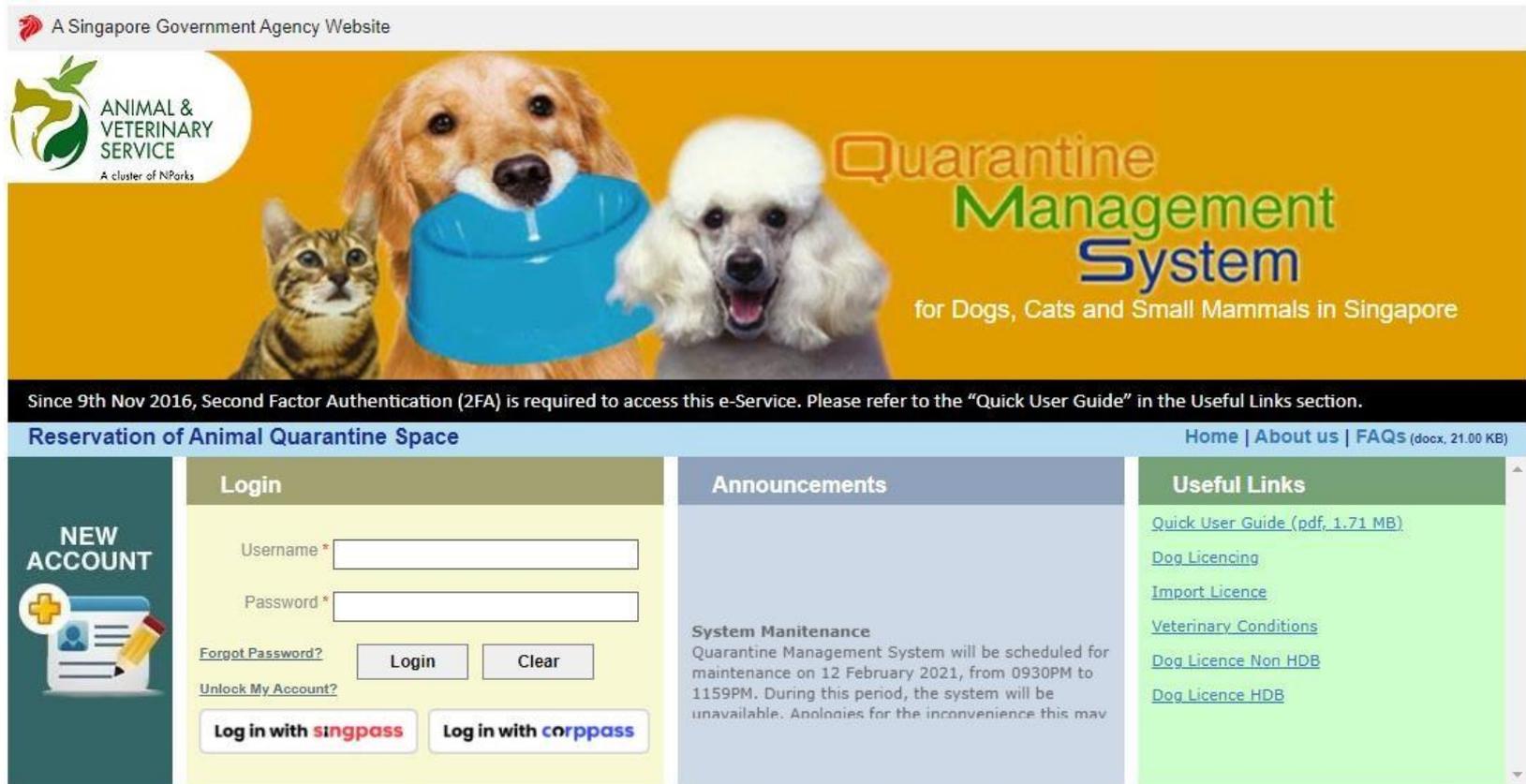
QMS – Quick User Guide

3 Easy Steps

3 easy steps to use the AVS Quarantine Management System!



Step 1: Launch QMS website (<https://qms.avsgov.sg/Public/Login.aspx>) using browser.



The screenshot shows the homepage of the Quarantine Management System (QMS) for Singapore. At the top, there is a navigation bar with the text "A Singapore Government Agency Website" and the Animal & Veterinary Service logo. The main banner features a golden retriever, a tabby cat, and a poodle, with the text "Quarantine Management System for Dogs, Cats and Small Mammals in Singapore". Below the banner, a message states: "Since 9th Nov 2016, Second Factor Authentication (2FA) is required to access this e-Service. Please refer to the 'Quick User Guide' in the Useful Links section." The page is titled "Reservation of Animal Quarantine Space" and includes a navigation menu with "Home | About us | FAQs (docx, 21.00 KB)". The main content area is divided into three columns: "Login", "Announcements", and "Useful Links". The "Login" column contains fields for "Username*" and "Password*", a "Forgot Password?" link, an "Unlock My Account?" link, and buttons for "Login" and "Clear". There are also buttons for "Log in with singpass" and "Log in with corppass". The "Announcements" column features a "System Maintenance" notice: "Quarantine Management System will be scheduled for maintenance on 12 February 2021, from 0930PM to 1159PM. During this period, the system will be unavailable. Apologies for the inconvenience this may". The "Useful Links" column lists: "Quick User Guide (pdf, 1.71 MB)", "Dog Licencing", "Import Licence", "Veterinary Conditions", "Dog Licence Non HDB", and "Dog Licence HDB".

Contact Info | Feedback

Account creation for Singpass holders

Step 2: Click on “Login via Singpass” for Singpass user.

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Quarantine Management System

for Dogs, Cats and Small Mammals in Singapore

Since 9th Nov 2016, Second Factor Authentication (2FA) is required to access this e-Service. Please refer to the “Quick User Guide” in the Useful Links section.

Reservation of Animal Quarantine Space Home | About us | FAQs (docx, 21.00 KB)

Login

Name *

Word *

[Forgot Password?](#)

[Use My Account?](#)

Announcements

System Maintenance
Quarantine Management System will be scheduled for maintenance on 12 February 2021, from 0930PM to 1159PM. During this period, the system will be unavailable. Apologies for the inconvenience this may

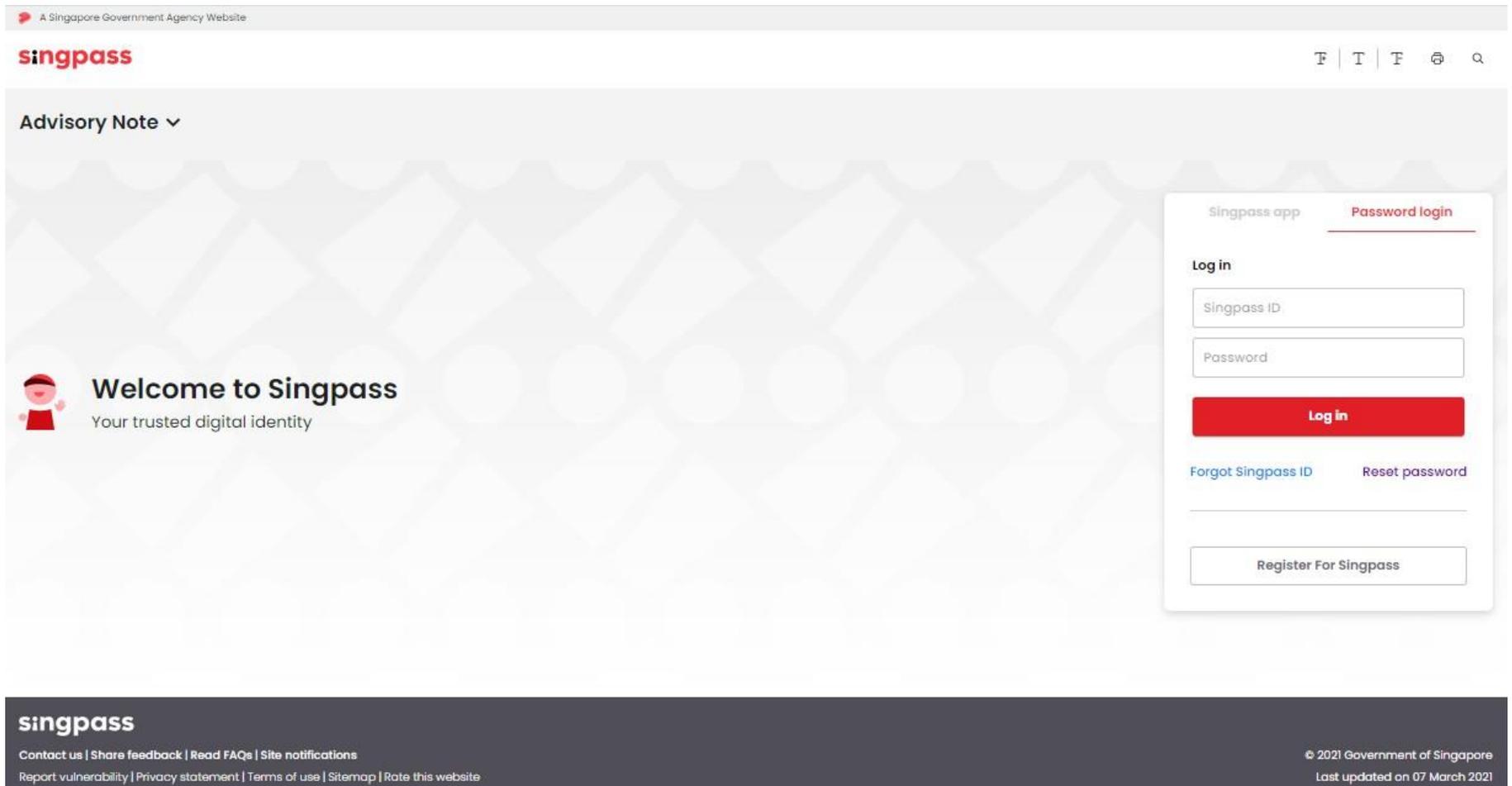
Useful Links

- [Quick User Guide \(pdf, 1.71 MB\)](#)
- [Dog Licencing](#)
- [Import Licence](#)
- [Veterinary Conditions](#)
- [Dog Licence Non HDB](#)
- [Dog Licence HDB](#)

Contact Info | Feedback

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Step 3: Enter your “Singpass ID” and “Password”, and click Login



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singpass

Advisory Note ▾

 **Welcome to Singpass**
Your trusted digital identity

Singpass app Password login

Log in

Singpass ID

Password

Log in

[Forgot Singpass ID](#) [Reset password](#)

[Register For Singpass](#)

singpass

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Last updated on 07 March 2021

Step 4: Singpass OTP Login

Announcement for Upcoming Scheduled Maintenance X

SingPass will be undergoing scheduled maintenance from 12am to 8am on 9 Oct, and will not be available during this period. Thank you. [Note: Your SingPass account contains a lot of personal data. Please do not share your SingPass username and password with others.]

Welcome: KANNAN MAGESH

[Log Out](#)

**2-Step Login
with SMS OTP**

A One-Time Password (OTP) has been sent to you via SMS.



Please enter the 6-digit OTP in the below box

Mobile Number: xxxx5015

OTP:

Resend OTP

Click here

If you do not received the SMS OTP, please click "Resend OTP".

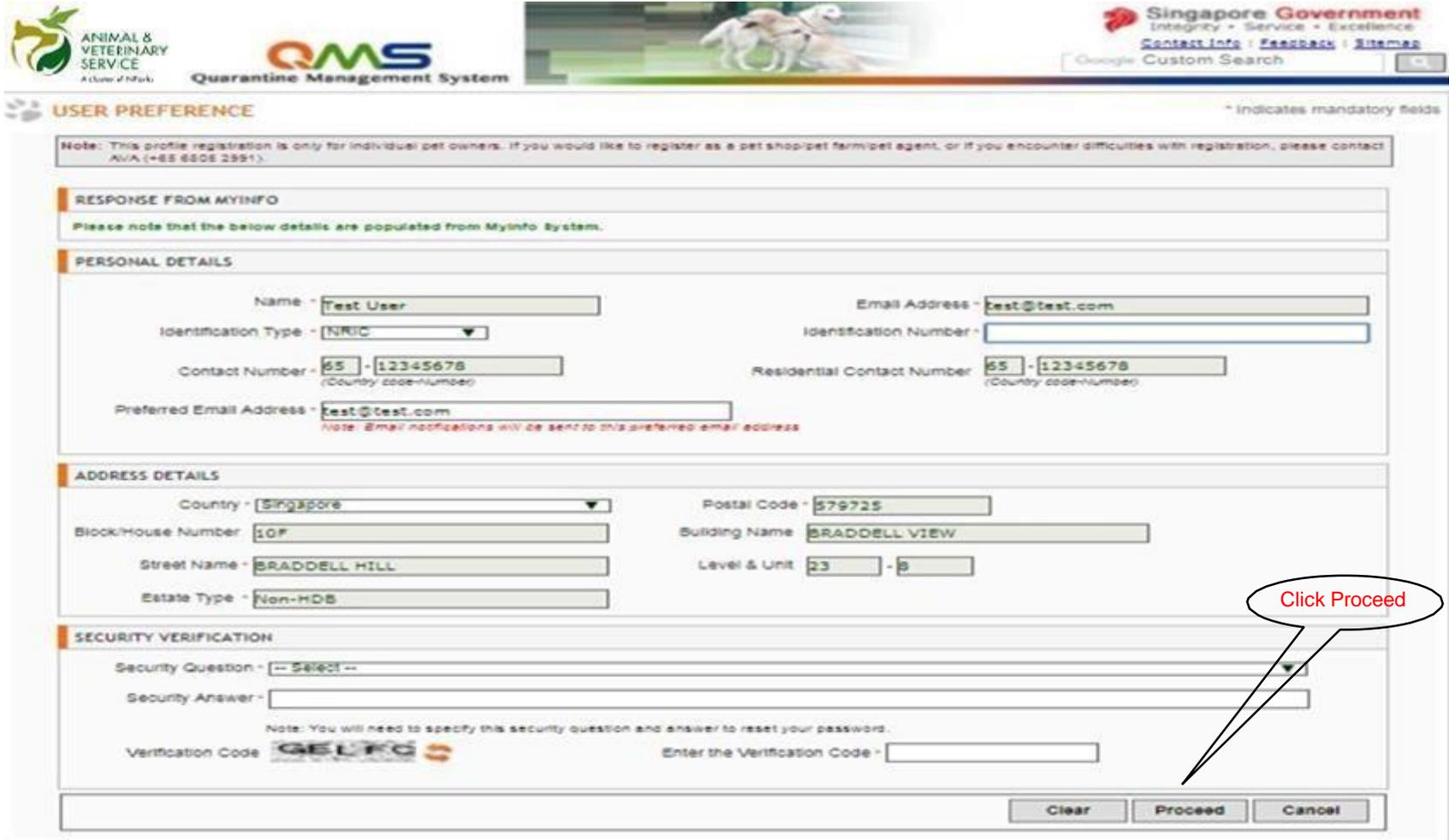
Submit

Note: Please do not click 'BACK' or 'REFRESH' on the browser as it may end your transaction.

Step 5: QMS Registration Screen for New User

Note:

- Customer will be redirected to user preference page with auto filling of the details from MyInfo system.
- After Successful registration, customer will be redirected to login page. Customers should use Singpass for subsequent login into the system.



The screenshot shows the 'USER PREFERENCE' registration screen. At the top, there are logos for 'ANIMAL & VETERINARY SERVICE' and 'QMS Quarantine Management System'. A search bar for 'Singapore Government' is also visible. The main content area is titled 'USER PREFERENCE' and includes a note about individual pet owners. Below this, there are sections for 'RESPONSE FROM MYINFO', 'PERSONAL DETAILS', 'ADDRESS DETAILS', and 'SECURITY VERIFICATION'. The 'PERSONAL DETAILS' section contains fields for Name (Test User), Email Address (test@test.com), Identification Type (NRIC), Identification Number, Contact Number (65-12345678), Residential Contact Number (65-12345678), and Preferred Email Address (test@test.com). The 'ADDRESS DETAILS' section includes Country (Singapore), Postal Code (579725), Block/House Number (10F), Building Name (BRADDELL VIEW), Street Name (BRADDELL HILL), Level & Unit (23 - B), and Estate Type (Non-HDB). The 'SECURITY VERIFICATION' section has a Security Question dropdown (set to '-- Select --'), a Security Answer field, a Verification Code image (GELFC), and an Enter the Verification Code field. At the bottom right, there are 'Clear', 'Proceed', and 'Cancel' buttons. A red speech bubble with the text 'Click Proceed' points to the 'Proceed' button.

Step 6: "Login via Singpass" to access QMS system

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Quarantine Management System

for Dogs, Cats and Small Mammals in Singapore

Since 9th Nov 2016, Second Factor Authentication (2FA) is required to access this e-Service. Please refer to the "Quick User Guide" in the Useful Links section.

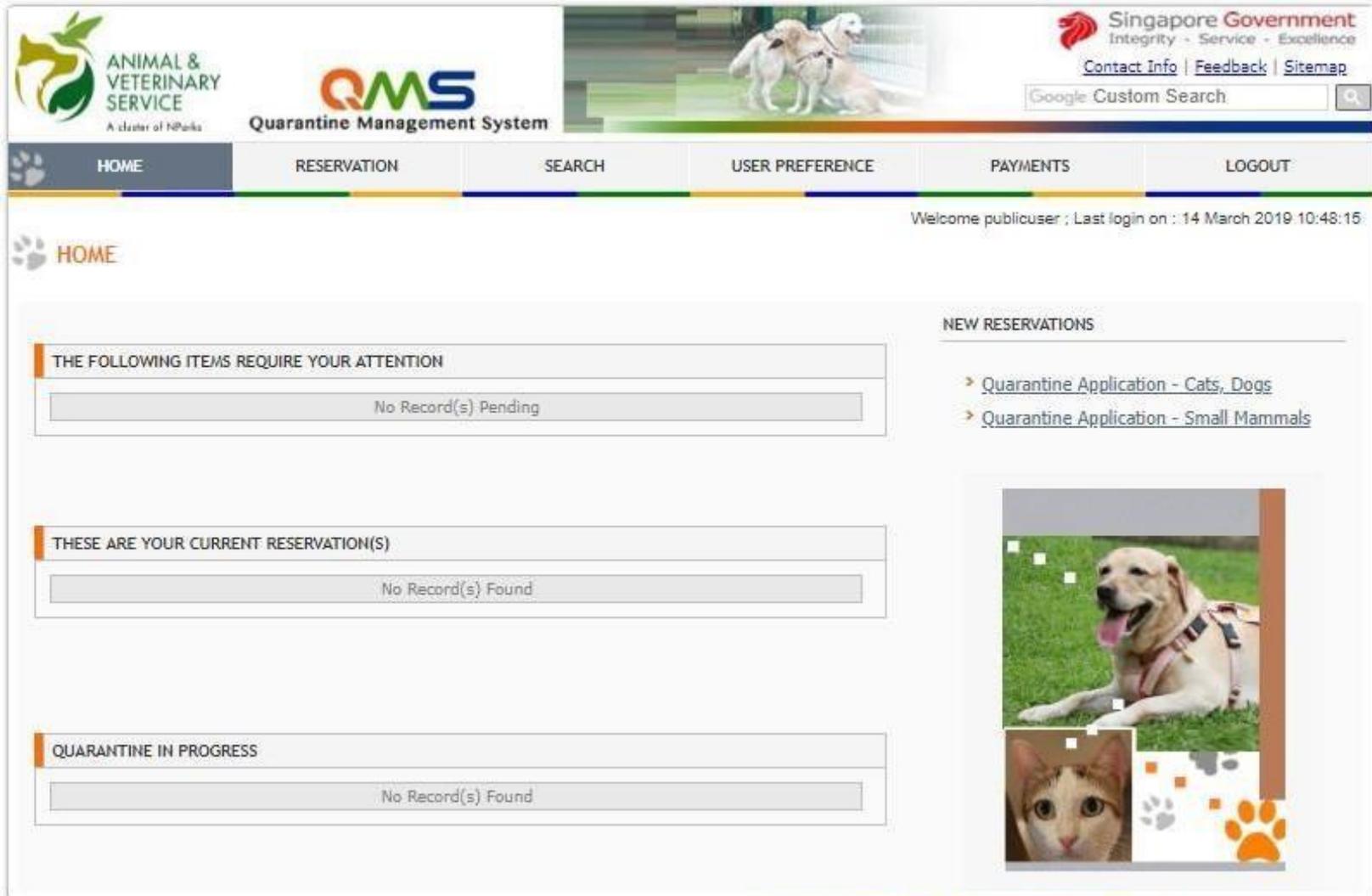
Reservation of Animal Quarantine Space Home | About us | FAQs (docx, 21.00 KB)

Login	Announcements	Useful Links
<p>Click here to log in with singpass</p> <p>Username * <input type="text"/></p> <p>Password * <input type="password"/></p> <p>Forgot Password? <input type="button" value="Login"/> <input type="button" value="Clear"/></p> <p>Lost My Account?</p> <p><input type="button" value="Log in with singpass"/> <input type="button" value="Log in with corppass"/></p>	<p>System Manitenance</p> <p>Quarantine Management System will be scheduled for maintenance on 12 February 2021, from 0930PM to 1159PM. During this period, the system will be unavailable. Apologies for the inconvenience this may</p>	<p>Quick User Guide (pdf, 1.71 MB)</p> <p>Dog Licencing</p> <p>Import Licence</p> <p>Veterinary Conditions</p> <p>Dog Licence Non HDB</p> <p>Dog Licence HDB</p>

Contact Info | Feedback

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Step 7: Home page displayed after the successful login via Singpass



The screenshot shows the QMS (Quarantine Management System) home page. The header includes the Animal & Veterinary Service logo, the QMS logo, and the Singapore Government logo with the tagline "Integrity - Service - Excellence". There are links for "Contact Info", "Feedback", and "Sitemap", and a "Google Custom Search" box. The navigation menu includes "HOME", "RESERVATION", "SEARCH", "USER PREFERENCE", "PAYMENTS", and "LOGOUT". The main content area displays "HOME" and a welcome message: "Welcome publicuser ; Last login on : 14 March 2019 10:48:15". There are three main sections: "THE FOLLOWING ITEMS REQUIRE YOUR ATTENTION" (No Record(s) Pending), "THESE ARE YOUR CURRENT RESERVATION(S)" (No Record(s) Found), and "QUARANTINE IN PROGRESS" (No Record(s) Found). On the right, there is a "NEW RESERVATIONS" section with links for "Quarantine Application - Cats, Dogs" and "Quarantine Application - Small Mammals". Below this is a gallery of images featuring a dog and a cat, along with paw print icons.

Account creation for Corppass holders

Step 2: Click on "Login via Corppass" for Corppass user.

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Quarantine Management System

for Dogs, Cats and Small Mammals in Singapore

Since 9th Nov 2016, Second Factor Authentication (2FA) is required to access this e-Service. Please refer to the "Quick User Guide" in the Useful Links section.

Reservations | My Space | Home | About us | FAQs (docx, 21.00 KB)

NEW ACCOUNT

Click here to log in with corppass

User Name

Password *

[Forgot Password?](#)

[Unlock My Account?](#)

Announcements

System Manintenance
Quarantine Management System will be scheduled for maintenance on 12 February 2021, from 0930PM to 1159PM. During this period, the system will be unavailable. Anologies for the inconvenience this mav

Useful Links

- [Quick User Guide \(pdf, 1.71 MB\)](#)
- [Dog Licencing](#)
- [Import Licence](#)
- [Veterinary Conditions](#)
- [Dog Licence Non HDB](#)
- [Dog Licence HDB](#)

Contact Info | Feedback

Report Vulnerability | Privacy Statement | Sitemap | Terms of Use | Rate this e-service | Best viewed using IE 9.0+ | © 2021 Government of Singapore. | Last Updated On 01 Jul 2019

Create Account

Step 3: Enter your “UEN/Entity ID”, “Corppass ID” and “Password”, and click Login

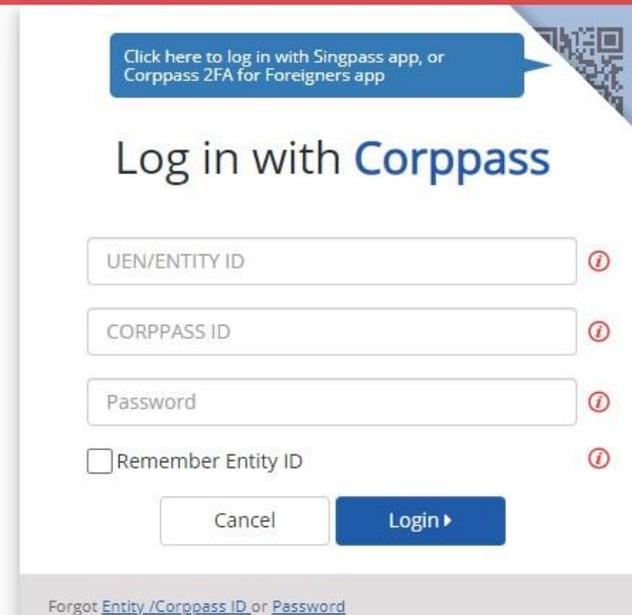


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[A](#) [A](#) [☰](#) [Contact Us](#) | [Feedback](#) | [Sitemap](#) | [FAQ](#)

Upcoming Scheduled Maintenance

The Corppass system will be undergoing scheduled maintenance to serve you better and will not be available on 27 Mar, 12am to 8am. For enquiries, please email support@corppass.gov.sg. Thank you.



Click here to log in with Singpass app, or Corppass 2FA for Foreigners app

Log in with Corppass

UEN/ENTITY ID ⓘ

CORPPASS ID ⓘ

Password ⓘ

Remember Entity ID ⓘ

[Forgot Entity /Corppass ID or Password](#)

Step 4: Corppass OTP Login

Via SMS Via OneKeyToken

Via SMS

Click the button below to get your 6-digit One-Time Password(OTP) via SMS

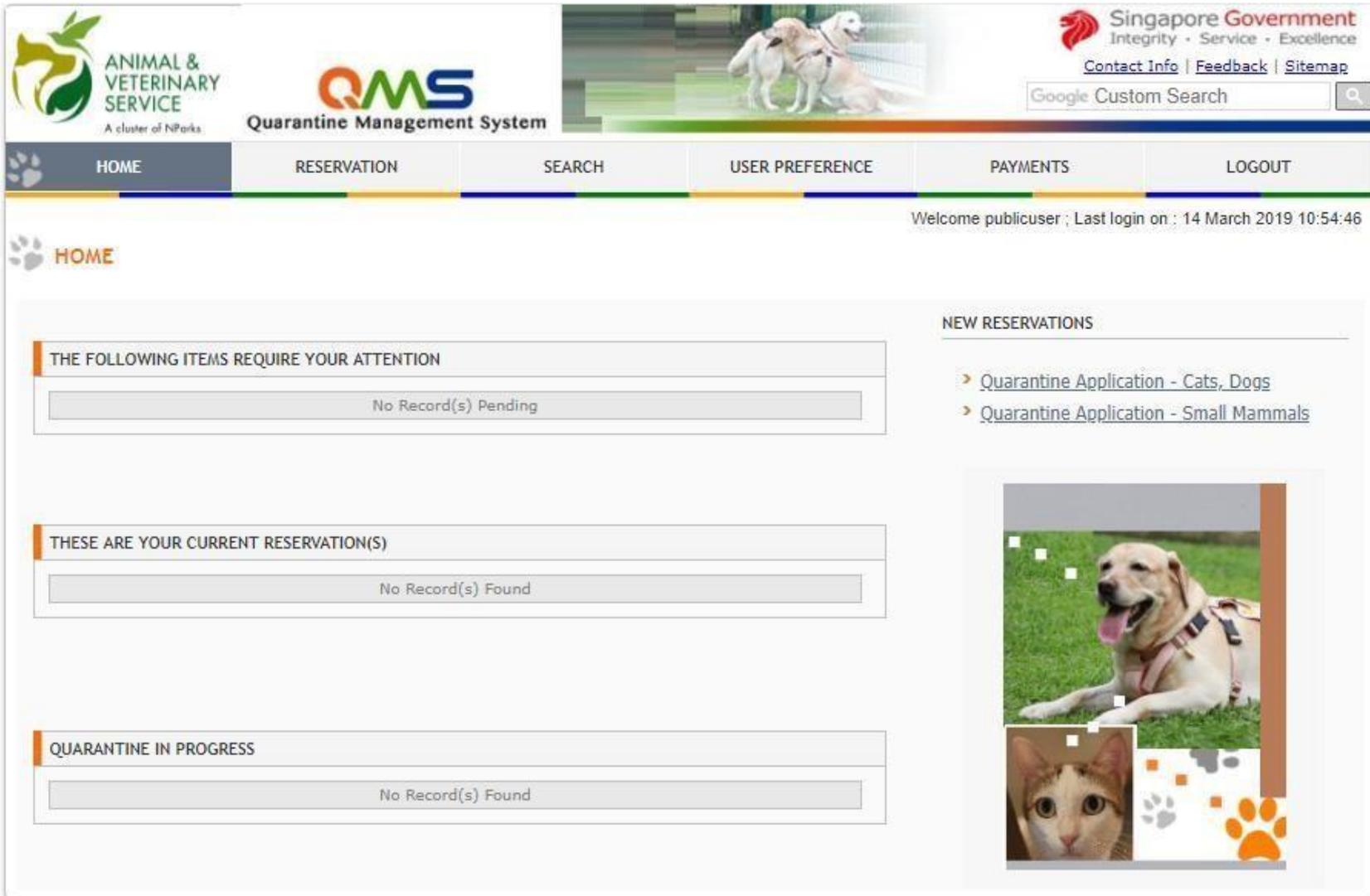
[Get OTP via SMS](#)

Mobile OTP*

[Submit](#)



Step 5: Home page displayed after the successful login via Corppass



The screenshot shows the home page of the Quarantine Management System (QMS). The header includes the Animal & Veterinary Service logo, the QMS logo, and the Singapore Government logo with the tagline 'Integrity · Service · Excellence'. A navigation menu contains links for HOME, RESERVATION, SEARCH, USER PREFERENCE, PAYMENTS, and LOGOUT. A search bar is located in the top right corner. The main content area displays a welcome message for 'publicuser' and the last login time '14 March 2019 10:54:46'. There are three main sections: 'THE FOLLOWING ITEMS REQUIRE YOUR ATTENTION' (No Record(s) Pending), 'THESE ARE YOUR CURRENT RESERVATION(S)' (No Record(s) Found), and 'QUARANTINE IN PROGRESS' (No Record(s) Found). A 'NEW RESERVATIONS' section lists 'Quarantine Application - Cats, Dogs' and 'Quarantine Application - Small Mammals'. A large image of a dog is featured on the right side, with a smaller image of a cat below it.

Account creation for Non-Singpass/Non-Corppass Foreigners

Step 1: Account creation for Non-Singpass/Non-Corppass Foreigners

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Quarantine Management System
for Dogs, Cats and Small Mammals in Singapore

Since 11 Nov 2016, Second Factor Authentication (2FA) is required to access this e-Service. Please refer to the "Quick User Guide" in the Useful Links section.

Reservation of Animal Quarantine Space [Home](#) | [About us](#) | [FAQs \(docx, 21.00 KB\)](#)

<p>NEW ACCOUNT</p> 	<p>Login</p> <p>Username * <input type="text"/></p> <p>Password * <input type="password"/></p> <p>Forgot Password? <input type="button" value="Login"/> <input type="button" value="Clear"/></p> <p>Unlock My Account?</p> <p><input type="button" value="Log in with singpass"/> <input type="button" value="Log in with corppass"/></p>	<p>Announcements</p> <p>System Maintenance Quarantine Management System will be scheduled for maintenance on 12 February 2021, from 0930PM to 1159PM. During this period, the system will be unavailable. Apologies for the inconvenience this may</p>	<p>Useful Links</p> <ul style="list-style-type: none"> Quick User Guide (pdf, 1.71 MB) Dog Licencing Import Licence Veterinary Conditions Dog Licence Non HDB Dog Licence HDB
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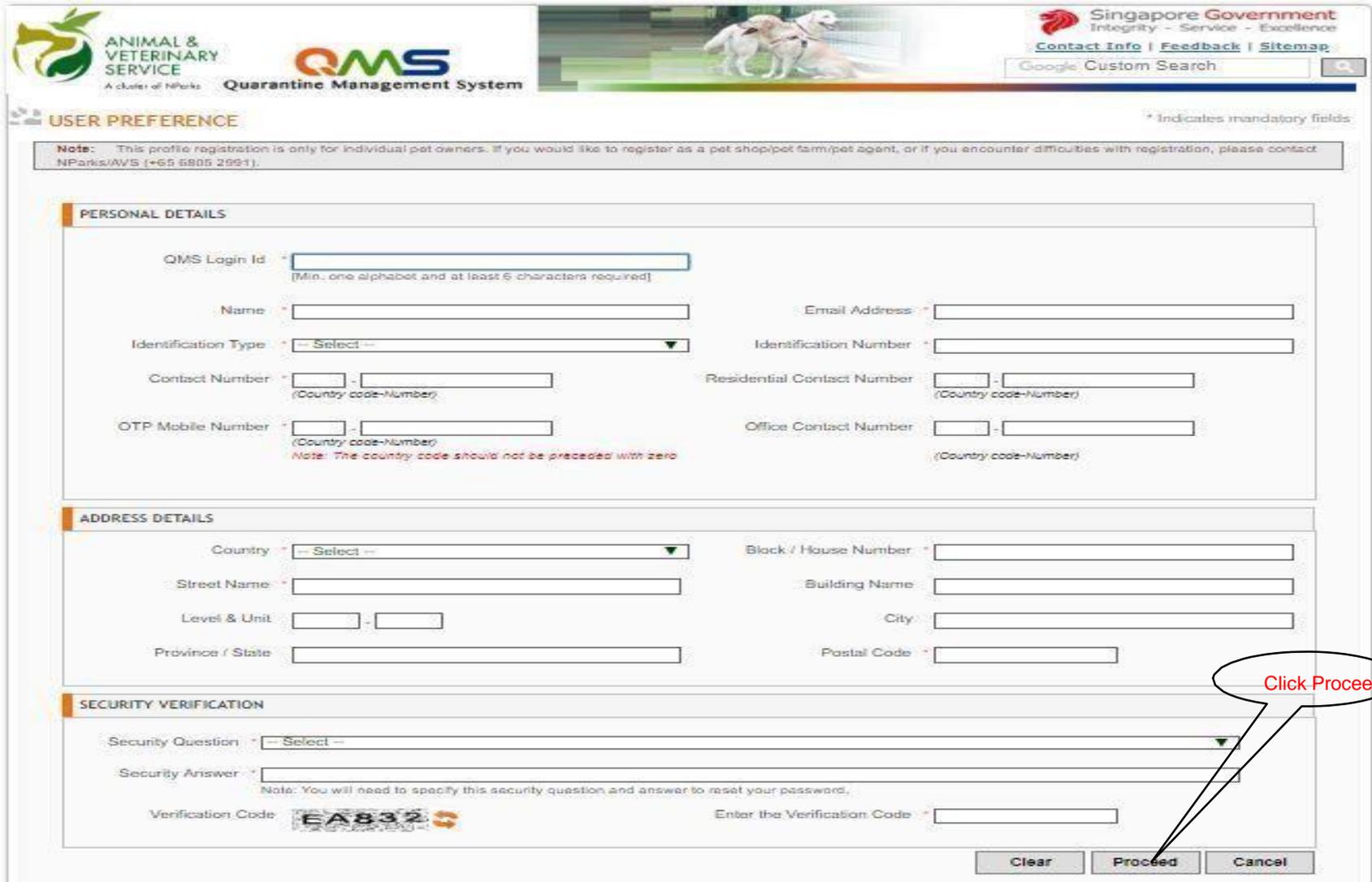
Click here

Step 2: Fill up Personal details, Address details and Security Verification

Notes:

- This 2FA account creation is only applicable for foreigners without Singpass/Corppass. Singaporeans and Singapore PR should use Singpass/Corppass for login into the QMS system.
- Fields marked with red star (*) denotes a mandatory field, It must be filled.
- Choose your own QMS Login Id (Minimum of 6 alphanumeric characters)
- Enter a valid email address to receive user id and password.
- Enter valid OTP Mobile Number for 2FA SMS Authentication.
- User ID and Password should not be the same.

Step 3: After filling up all required fields click on Proceed button



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[Contact Info](#) | [Feedback](#) | [Sitemap](#)

Google Custom Search

USER PREFERENCE * Indicates mandatory fields

Note: This profile registration is only for individual pet owners. If you would like to register as a pet shop/pet farm/pet agent, or if you encounter difficulties with registration, please contact NParks/AWS (+65 6805 2991).

PERSONAL DETAILS

QMS Login Id
(Min. one alphabet and at least 6 characters required)

Name

Identification Type

Contact Number -
(Country code-Number)

OTP Mobile Number -
(Country code-Number)
Note: The country code should not be preceded with zero

Email Address

Identification Number

Residential Contact Number -
(Country code-Number)

Office Contact Number -
(Country code-Number)

ADDRESS DETAILS

Country

Street Name

Level & Unit -

Province / State

Block / House Number

Building Name

City

Postal Code

SECURITY VERIFICATION

Security Question

Security Answer
Note: You will need to specify this security question and answer to reset your password.

Verification Code 

Enter the Verification Code

Clear Proceed Cancel

Click Proceed

Step 4: After Successful profile creation, message will be displayed

USER REGISTRATION * Indicates mandatory fields

Note: This profile registration is only for individual pet owners. If you would like to register as a Pet Shop/Pet Farm/Pet Agent, or if you encounter difficulties with registration, please contact AVA (+65 6325 7544)

PERSONAL DETAILS

GMS Login Id * [Min. 6 Characters required] Email Address *

IdentificationType * Identification Number *

First Name * Middle Name

Last Name * Contact Number *

Office Contact Number *

ADDRESS DETAILS

Country *

Street Name * Building Name

Level & Unit - City

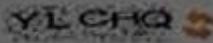
Province / State Postal Code *

SECURITY VERIFICATION

Security Question *

Security Answer *

Note: You will need to specify this security question and answer (case-sensitive) to reset your password.

Verification Code:  Enter the Verification code *

Confirmation

✔ Account has been created successfully and the password has been sent to your email address

Step 5: After Successful profile creation, a notification will be sent.

Notes:

- After successful registration, an email will be sent to the email address you have specified during registration. The email will contain the user id and password to login to QMS

Email Sample

From: QMS.Alert@avs.gov.sg

Date: 5 December, 2013 11:08:04 am GMT+8

To: <your email address>

Subject: AVS-QMS Registration Successful

Dear XXXX,

Your registration was completed successfully! Here is your login information:

Username : <your username>

Password : <your password>

Thank You.

Animal & Veterinary Service

This is a system generated message. Please do not reply to this email.

How to change password

Step 1: Login to QMS with user id and password

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Quarantine Management System
for Dogs, Cats and Small Mammals in Singapore

Since 9th Nov 2016, Second Factor Authentication (2FA) is required to access this e-Service. Please refer to the "Quick User Guide" in the Useful Links section.

Reservation of Animal Quarantine Space [Home](#) | [About us](#) | [FAQs \(docx, 21.00 KB\)](#)

<p>NEW ACCOUNT</p> 	<p>Login</p> <p>Username * <input type="text"/></p> <p>Password * <input type="password"/></p> <p>Forgot Password? <input type="button" value="Login"/> <input type="button" value="Clear"/></p> <p>Unlock My Account?</p> <p><input type="button" value="Log in with singpass"/> <input type="button" value="Log in with corppass"/></p>	<p>Announcements</p> <p>System Manintenance Quarantine Management System will be scheduled for maintenance on 12 February 2021, from 0930PM to 1159PM. During this period, the system will be unavailable. Apologies for the inconvenience this may</p>	<p>Useful Links</p> <p>Quick User Guide (pdf, 1.71 MB)</p> <p>Dog Licencing</p> <p>Import Licence</p> <p>Veterinary Conditions</p> <p>Dog Licence Non HDB</p> <p>Dog Licence HDB</p>
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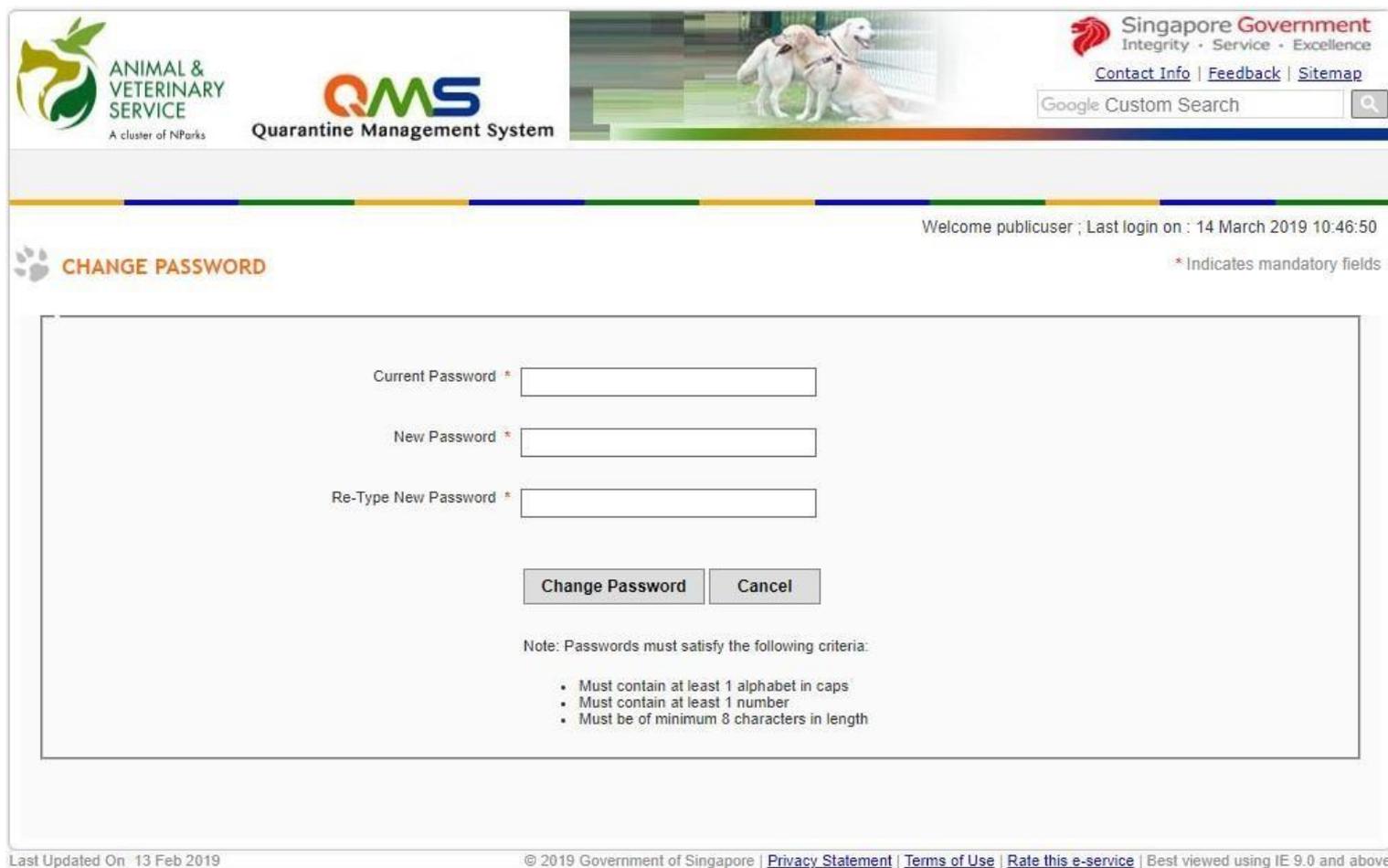
[Contact Info](#) | [Feedback](#)

Login to QMS

Step 2: After first successful login, QMS will ask the user to change the password.

Note:

Change the password and set a new password that you can remember.
Enter the old password and new password in change password screen.
New password must adhere to the password policy



The screenshot shows the QMS Change Password interface. At the top, there are logos for Animal & Veterinary Service, QMS (Quarantine Management System), and Singapore Government. A search bar is also present. The main content area is titled 'CHANGE PASSWORD' and contains three input fields: 'Current Password *', 'New Password *', and 'Re-Type New Password *'. Below the fields are 'Change Password' and 'Cancel' buttons. A note specifies password criteria: at least 1 capital letter, at least 1 number, and a minimum length of 8 characters. The footer includes the date 'Last Updated On 13 Feb 2019', copyright information, and links to 'Privacy Statement', 'Terms of Use', and 'Rate this e-service'.

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QMS
Quarantine Management System

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Google Custom Search

Welcome publicuser ; Last login on : 14 March 2019 10:46:50

CHANGE PASSWORD * Indicates mandatory fields

Current Password *

New Password *

Re-Type New Password *

Note: Passwords must satisfy the following criteria:

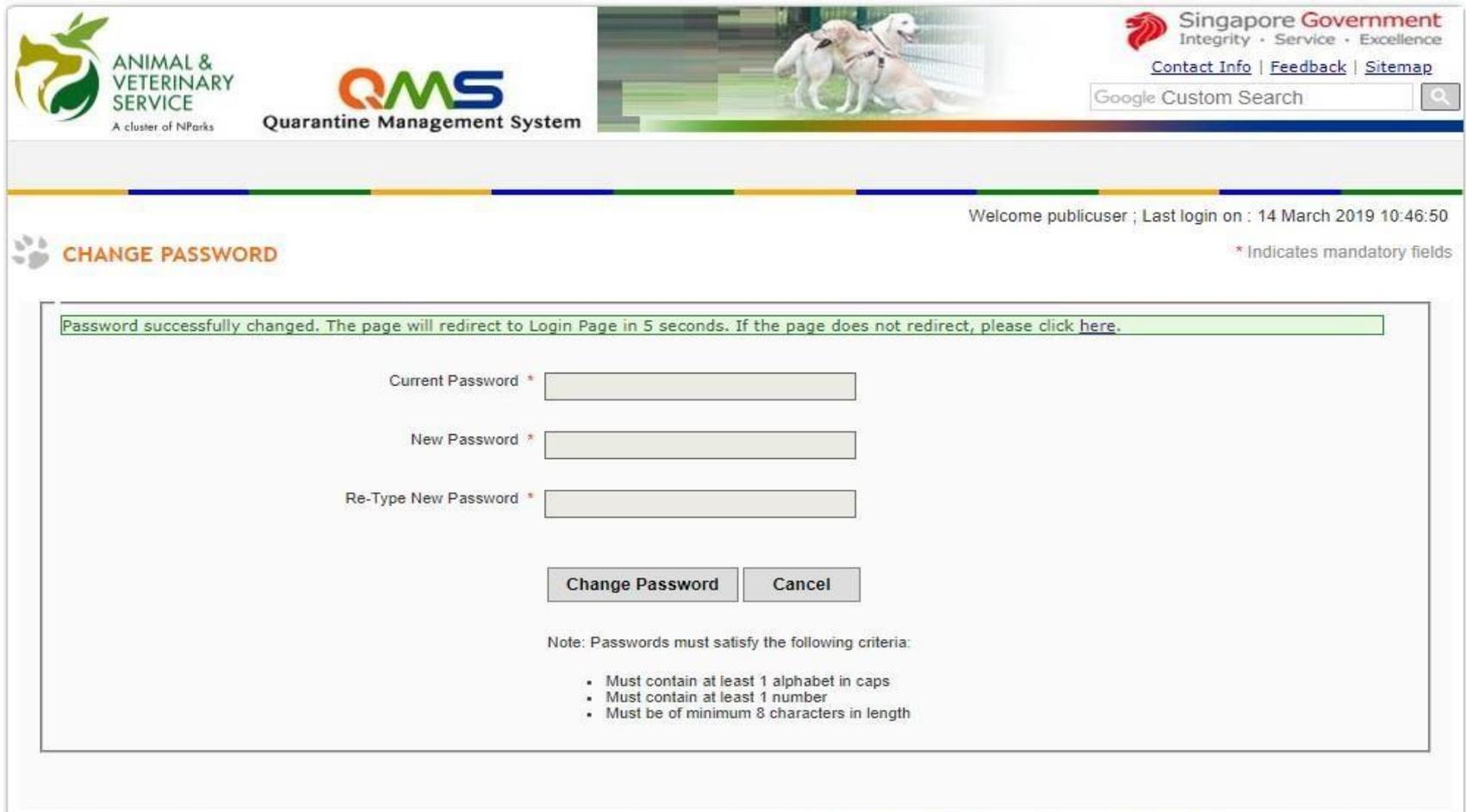
- Must contain at least 1 alphabet in caps
- Must contain at least 1 number
- Must be of minimum 8 characters in length

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Step 3: Change password and login again

Note:

After successfully changing the password, a message will be displayed and QMS will automatically redirect to login page.



The screenshot shows the QMS Change Password page. At the top, there are logos for Animal & Veterinary Service and QMS (Quarantine Management System). To the right, there is a Singapore Government logo with the tagline 'Integrity · Service · Excellence' and links for 'Contact Info', 'Feedback', and 'Sitemap'. Below these is a Google Custom Search box. A navigation bar contains the text 'Welcome publicuser ; Last login on : 14 March 2019 10:46:50' and a note '* Indicates mandatory fields'. The main heading is 'CHANGE PASSWORD' with a paw print icon. A green message box at the top of the form area states: 'Password successfully changed. The page will redirect to Login Page in 5 seconds. If the page does not redirect, please click [here](#).' Below this are three input fields: 'Current Password *', 'New Password *', and 'Re-Type New Password *'. At the bottom of the form are two buttons: 'Change Password' and 'Cancel'. A note below the buttons reads: 'Note: Passwords must satisfy the following criteria:' followed by a bulleted list: '• Must contain at least 1 alphabet in caps', '• Must contain at least 1 number', and '• Must be of minimum 8 characters in length'.

Account creation for Public User

Step 1: Login to QMS with user id and password

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Reservation of Animal Quarantine Space Home | About us | FAQs (docx, 21.00 KB)

<p>NEW ACCOUNT</p> 	<h3>Login</h3> <p>Username * <input type="text"/></p> <p>Password * <input type="password"/></p> <p>Forgot Password? <input type="button" value="Login"/> <input type="button" value="Clear"/></p> <p>Unlock My Account?</p> <p><input type="button" value="Log in with singpass"/> <input type="button" value="Log in with corppass"/></p>	<h3>Announcements</h3> <p>System Manintenance Quarantine Management System will be scheduled for maintenance on 12 February 2021, from 0930PM to 1159PM. During this period, the system will be unavailable. Apologies for the inconvenience this may</p>	<h3>Useful Links</h3> <ul style="list-style-type: none">Quick User Guide (pdf, 1.71 MB)Dog LicencingImport LicenceVeterinary ConditionsDog Licence Non HDBDog Licence HDB
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[Contact Info](#) | [Feedback](#)

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Step 2: After Login, Verification code sent to your mail address. Enter the Captcha and fill the Verification code from your mail.

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QMS
Quarantine Management System



2FA ENROLLMENT STEP-1

- You've reached 2FA enrollment step as system noticed that you are not enrolled 2FA for QMS login.
- We sent out an email with 6-digit security PIN to verify your email address.
- Please key-in the PIN below to confirm your email address and then submit.

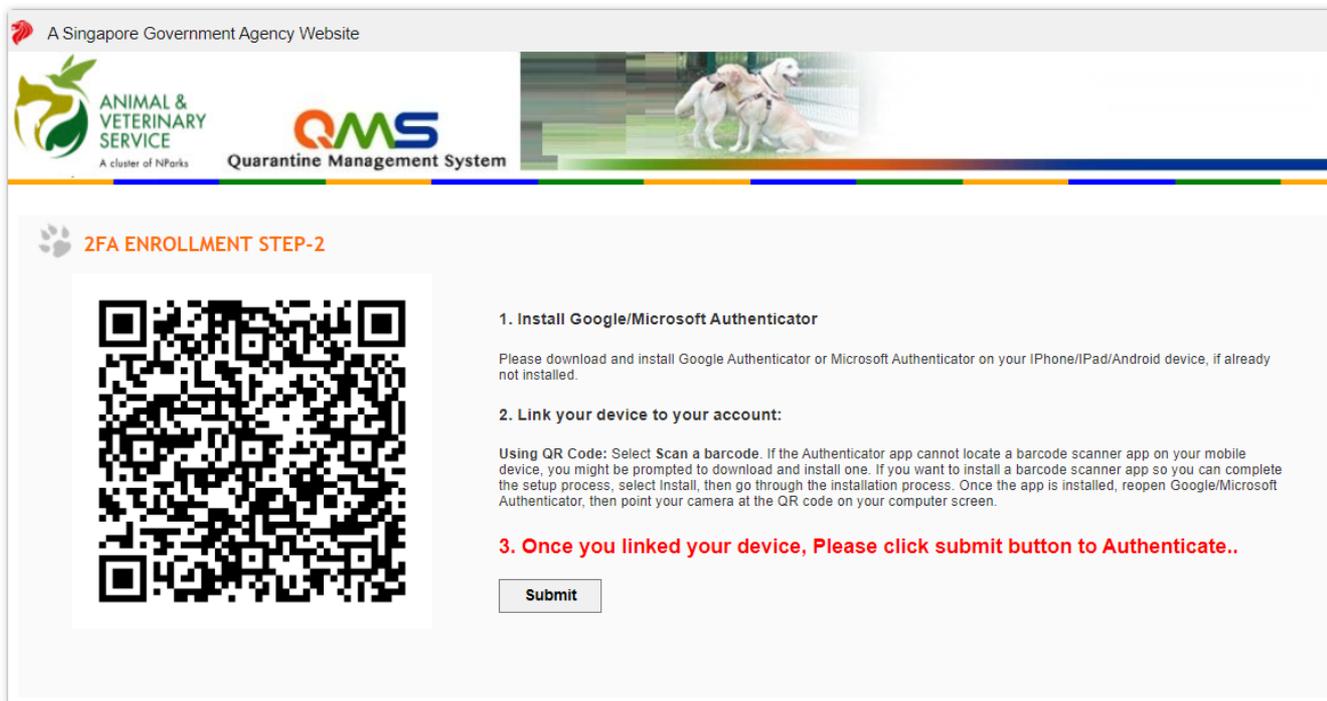
Email verification for Authentication App Setup

Login with Email OTP* Input the 6-digit Secure PIN. Please check your email for the code (also check your Junk/Spam folder)

Enter the Verification code shown on the right* 

Step 3: If the OTP is valid it redirect to the setup page. The setup page display the QR code. Scan the QR code with Google/Microsoft Authenticator to enroll 2FA. Once enrolled click submit button.

Note : Install Google/Microsoft Authenticator on your Mobile device. Once installation complete scan the QR code from the Mobile device.



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QMS
Quarantine Management System

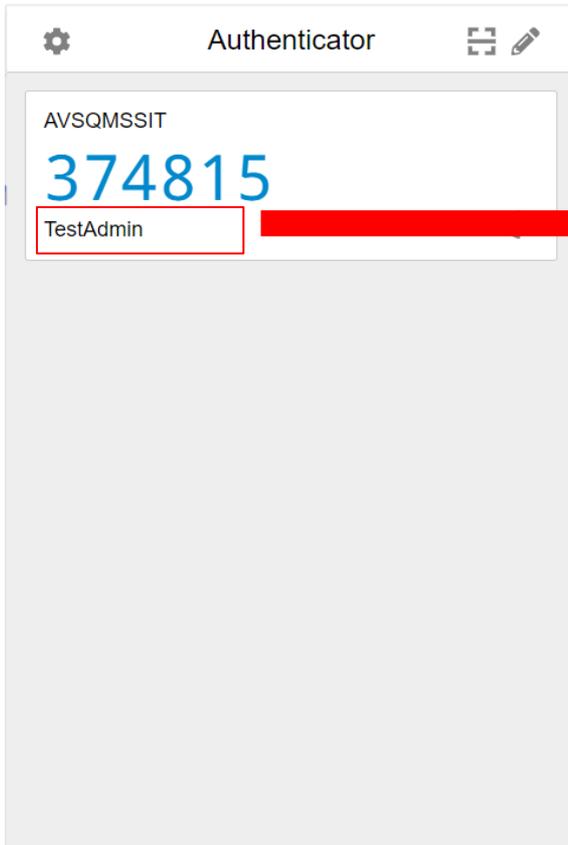
2FA ENROLLMENT STEP-2



- 1. Install Google/Microsoft Authenticator**
Please download and install Google Authenticator or Microsoft Authenticator on your iPhone/iPad/Android device, if already not installed.
- 2. Link your device to your account:**
Using QR Code: Select Scan a barcode. If the Authenticator app cannot locate a barcode scanner app on your mobile device, you might be prompted to download and install one. If you want to install a barcode scanner app so you can complete the setup process, select Install, then go through the installation process. Once the app is installed, reopen Google/Microsoft Authenticator, then point your camera at the QR code on your computer screen.
- 3. Once you linked your device, Please click submit button to Authenticate..**

Submit

Step 4: Once enrolled the account. Authenticator App (Mobile device) will generate 6 digit pin for every 30 seconds. Refer the below screenshot.



User Name

Step 5: Now enter the captcha and fill the 6 digit pin from the authenticator App (Mobile device) to authenticate.

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QMS
Quarantine Management System



2FA VERIFICATION

Enter the 6 digit PIN generated from your Google/Microsoft Authentication App

Login with OTP Pin*	Input the 6-digit Secure PIN
	<input type="password" value="....."/>
Enter the Verification code shown on the right *	<input type="text" value="873E7"/> 

[2FA Re-Enrollment](#)

Step 6: Home page displayed after the successful login via 2FA.

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HOME
RESERVATION
SEARCH
USER PREFERENCE
PAYMENTS
LOGOUT

Welcome Pavithea Varadharajan | Last login on : Monday, April 8, 2024 1:55:33 PM

Lead time for Quarantine Space Reservation: Please be informed that booking of quarantine space is on a first come first served basis. As such, you are advised to submit an application at least 3 months in advance. The facility may get fully booked during peak season in the months of May to January. Our system will indicate the nearest available dates from your preferred date of arrival. Do book in advance to avoid disappointments. Please note that only applications with complete documents will be processed, failing which the quarantine space is not guaranteed. &

THE FOLLOWING ITEMS REQUIRE YOUR ATTENTION

QRC Number	Application Date	Expected Date of Arrival	Status	Pet Owner Name	Pets
QHC2024059914	21/03/2024	29/03/2024	Draft	Pavithea Varadharajan	Dog-1
QHC2024059911	21/03/2024	05/04/2024	Draft	Pavithea Varadharajan	Dog-1
QHC2024059910	21/03/2024	29/03/2024	Draft	Pavithea Varadharajan	Dog-1
QHC2024059909	21/03/2024	05/04/2024	Draft	Pavithea Varadharajan	Dog-1
QHC2024059908	21/03/2024	04/04/2024	Draft	Pavithea Varadharajan	Dog-1
QHC2024059906	21/03/2024	05/04/2024	Draft	Pavithea Varadharajan	Dog-1
QHC2024059904	21/03/2024	29/03/2024	Draft	Pavithea Varadharajan	Dog-1
QHC2024059901	21/03/2024	22/03/2024	Draft	Pavithea Varadharajan	Dog-1
QHC2024059888	19/03/2024	27/03/2024	Pending Application ReSubmission	Pavithea Varadharajan	Dog-1
QHC2024059815	21/02/2024	22/02/2024	Pending Payment	Pavithea Varadharajan	Dog-1

NEW RESERVATIONS

[Quarantine Application - Cats, Dogs](#)



THESE ARE YOUR CURRENT RESERVATION(S)

QRC Number	Expected Date of Arrival	Check-In Date	Release Date	Status	Pet Owner Name	Pets
QHC2024059941	02/04/2024		02/05/2024	Pending AVS Approval	Pavithea Varadharajan	Dog-1
QHC2024059920	04/04/2024		04/05/2024	Pending AVS Approval	Pavithea Varadharajan	Dog-1
QHC2024059919	29/03/2024		08/04/2024	Pending AVS Approval	Pavithea Varadharajan	Dog-1
QHC2024059918	28/03/2024		27/04/2024	Pending AVS Approval	Pavithea Varadharajan	Dog-1
QHC2024059913	28/03/2024		07/04/2024	Pending AVS Approval	Pavithea Varadharajan	Dog-1
QHC2024059912	04/04/2024		14/04/2024	Pending AVS Approval	Pavithea Varadharajan	Dog-1
QHC2024059907	27/03/2024		26/04/2024	Pending AVS Approval	Pavithea Varadharajan	Dog-1
QHC2024059906	29/03/2024		28/04/2024	Pending AVS Approval	Pavithea Varadharajan	Dog-1
QHC2024059903	04/04/2024		04/05/2024	Pending AVS Approval	Pavithea Varadharajan	Dog-1
QHC2024059902	29/03/2024		28/04/2024	Pending AVS Approval	Pavithea Varadharajan	Dog-1

QUARANTINE IN PROGRESS

QRC Number	Expected Date of Arrival	Check-In Date	Release Date	Status	Pet Owner Name	Pets
QHC2023059789	12/07/2023	14/07/2023	13/08/2023	Quarantine in Progress	Pavithea Varadharajan	Dog-1

[Home of Vulnerability](#) | [Privacy Statement](#) | [Stamps](#) | [Terms of Use](#) | [Rate this service](#) | Best viewed using IE 9.0 and above | © 2024 Government of Singapore | Last Updated On: 01 Jul 2022

Note : On Re-Enrollment link follow the same steps as new Enrollment.

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 **ANIMAL &
VETERINARY
SERVICE**
A cluster of NParks

 **QMS**
Quarantine Management System



2FA VERIFICATION

Enter the 6 digit PIN generated from your Google/Microsoft Authentication App

Login with OTP Pin* Input the 6-digit Secure PIN

Enter the Verification code shown on the right *



[2FA Re-Enrollment](#)

Create a Reservation

Step 1: Login again with user id and password for 2FA Authentication.

A Singapore Government Agency Website



ANIMAL &
VETERINARY
SERVICE
A cluster of NParks

Quarantine Management System

for Dogs, Cats and Small Mammals in Singapore

Since 9th Nov 2016, Second Factor Authentication (2FA) is required to access this e-Service. Please refer to the "Quick User Guide" in the Useful Links section.

Reservation of Animal Quarantine Space [Home](#) | [About us](#) | [FAQs \(docx, 21.00 KB\)](#)

NEW ACCOUNT	Login	Announcements	Useful Links
	<p>Username * <input type="text"/></p> <p>Password * <input type="password"/></p> <p>Forgot Password? <input type="button" value="Login"/> <input type="button" value="Clear"/></p> <p>Unlock My Account?</p> <p><input type="button" value="Log in with singpass"/> <input type="button" value="Log in with corppass"/></p>	<p>System Manintenance</p> <p>Quarantine Management System will be scheduled for maintenance on 12 February 2021, from 0930PM to 1159PM. During this period, the system will be unavailable. Apologies for the inconvenience this may</p>	<p>Quick User Guide (pdf, 1.71 MB)</p> <p>Dog Licencing</p> <p>Import Licence</p> <p>Veterinary Conditions</p> <p>Dog Licence Non HDB</p> <p>Dog Licence HDB</p>

Contact Info | Feedback

Report Vulnerability | Privacy Statement | Sitemap | Terms of Use | Rate this e-service | Best viewed using IE 9.0+ © 2021 Government of Singapore. | Last Updated On 01 Jul 2019

Step 2: Now enter the captcha and fill the 6 digit Pin from the authenticator app to authenticate.

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A cluster of NParks



QMS
Quarantine Management System



2FA VERIFICATION

Enter the 6 digit PIN generated from your Google/Microsoft Authentication App

Login with OTP Pin*	Input the 6-digit Secure PIN
	<input type="password" value="....."/>
Enter the Verification code shown on the right *	<input type="text" value="873E7"/> 

[2FA Re-Enrollment](#)

Step 3: Home page displayed after the successful login via 2FA.

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ANIMAL & VETERINARY SERVICE
A CLUSTER OF NParks

QMS
Quarantine Management System

HOME RESERVATION SEARCH USER PREFERENCE PAYMENTS LOGOUT

Welcome Pavithra Varadharajan | Last login on : Monday, April 8, 2024 1:55:33 PM

HOME

Lead time for Quarantine Space Reservations: Please be informed that booking of quarantine space is on a first come first served basis. As such, you are advised to submit an application at least 3 months in advance. The facility may get fully booked during peak season in the months of May to January. Our system will indicate the reserved available dates from your preferred date of arrival. Do book in advance to avoid disappointments. Please note that only applications with complete documents will be processed, failing which the quarantine space is not guaranteed. &

THE FOLLOWING ITEMS REQUIRE YOUR ATTENTION

QRC Number	Application Date	Expected Date of Arrival	Status	Pet Owner Name	Pets
QHC20240593914	21/03/2024	29/03/2024	Draft	Pavithra Varadharajan	Dog-1
QHC20240593911	21/03/2024	05/04/2024	Draft	Pavithra Varadharajan	Dog-1
QHC20240593910	21/03/2024	29/03/2024	Draft	Pavithra Varadharajan	Dog-1
QHC20240593909	21/03/2024	05/04/2024	Draft	Pavithra Varadharajan	Dog-1
QHC20240593908	21/03/2024	04/04/2024	Draft	Pavithra Varadharajan	Dog-1
QHC20240593906	21/03/2024	05/04/2024	Draft	Pavithra Varadharajan	Dog-1
QHC20240593904	21/03/2024	29/03/2024	Draft	Pavithra Varadharajan	Dog-1
QHC20240593901	21/03/2024	22/03/2024	Draft	Pavithra Varadharajan	Dog-1
QHC20240593888	19/03/2024	27/03/2024	Pending Application ReSubmission	Pavithra Varadharajan	Dog-1
QHC20240593815	21/02/2024	22/02/2024	Pending Payment	Pavithra Varadharajan	Dog-1

1 2 3

NEW RESERVATIONS

[Quarantine Application - Cats, Dogs](#)



THESE ARE YOUR CURRENT RESERVATION(S)

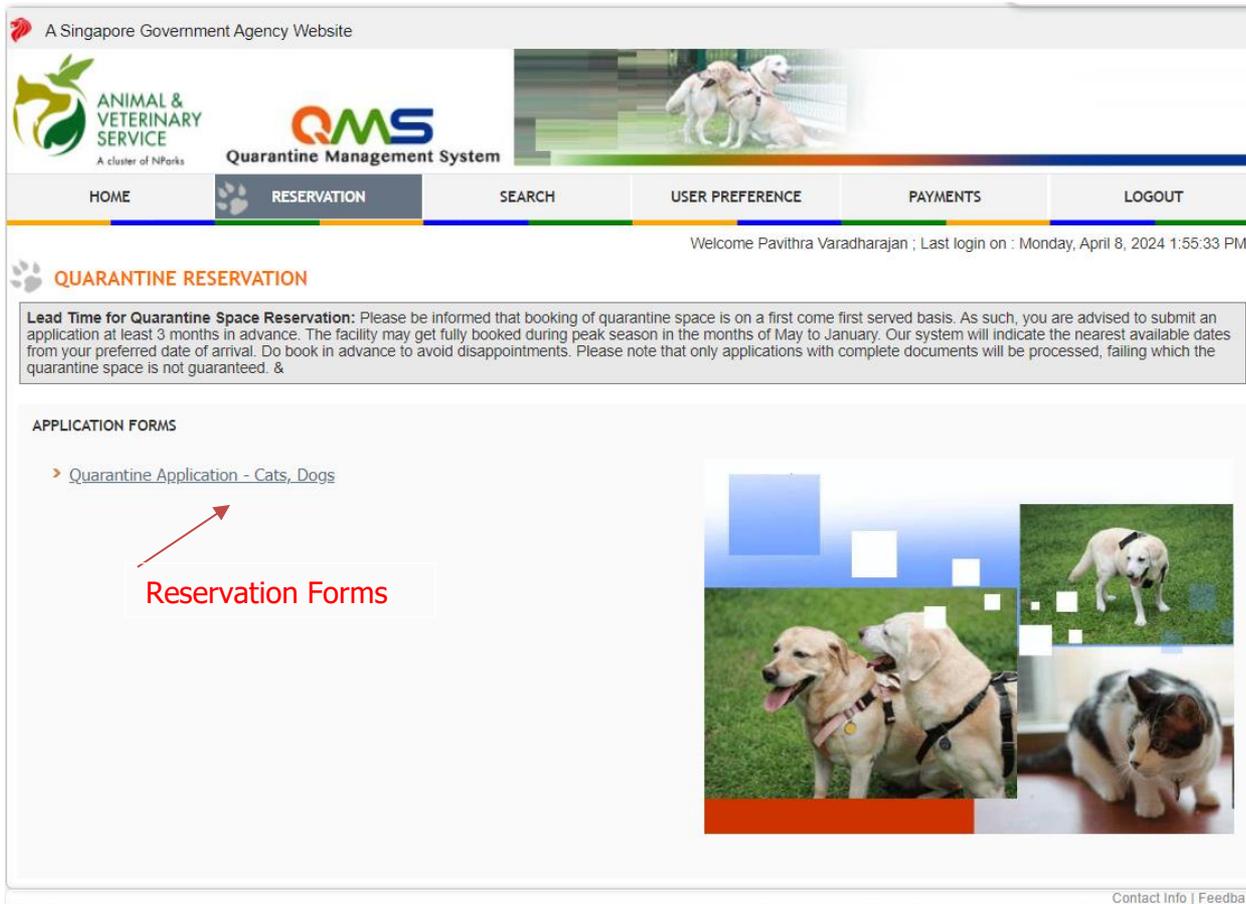
QRC Number	Expected Date of Arrival	Check-In Date	Release Date	Status	Pet Owner Name	Pets
QHC20240593941	02/04/2024		02/05/2024	Pending AvS Approval	Pavithra Varadharajan	Dog-1
QHC20240593920	04/04/2024		04/05/2024	Pending AvS Approval	Pavithra Varadharajan	Dog-1
QHC20240593919	29/03/2024		08/04/2024	Pending AvS Approval	Pavithra Varadharajan	Dog-1
QHC20240593918	28/03/2024		27/04/2024	Pending AvS Approval	Pavithra Varadharajan	Dog-1
QHC20240593913	28/03/2024		07/04/2024	Pending AvS Approval	Pavithra Varadharajan	Dog-1
QHC20240593912	04/04/2024		14/04/2024	Pending AvS Approval	Pavithra Varadharajan	Dog-1
QHC20240593907	27/03/2024		26/04/2024	Pending AvS Approval	Pavithra Varadharajan	Dog-1
QHC20240593905	29/03/2024		28/04/2024	Pending AvS Approval	Pavithra Varadharajan	Dog-1
QHC20240593903	04/04/2024		04/05/2024	Pending AvS Approval	Pavithra Varadharajan	Dog-1
QHC20240593902	29/03/2024		28/04/2024	Pending AvS Approval	Pavithra Varadharajan	Dog-1

1 2 3

QUARANTINE IN PROGRESS

QRC Number	Expected Date of Arrival	Check-In Date	Release Date	Status	Pet Owner Name	Pets
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Step 1: After login, click on Reservation Menu to see quarantine reservation forms.



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ANIMAL & VETERINARY SERVICE
A cluster of NParks

QMS
Quarantine Management System

HOME RESERVATION SEARCH USER PREFERENCE PAYMENTS LOGOUT

Welcome Pavithra Varadharajan ; Last login on : Monday, April 8, 2024 1:55:33 PM

QUARANTINE RESERVATION

Lead Time for Quarantine Space Reservation: Please be informed that booking of quarantine space is on a first come first served basis. As such, you are advised to submit an application at least 3 months in advance. The facility may get fully booked during peak season in the months of May to January. Our system will indicate the nearest available dates from your preferred date of arrival. Do book in advance to avoid disappointments. Please note that only applications with complete documents will be processed, failing which the quarantine space is not guaranteed. &

APPLICATION FORMS

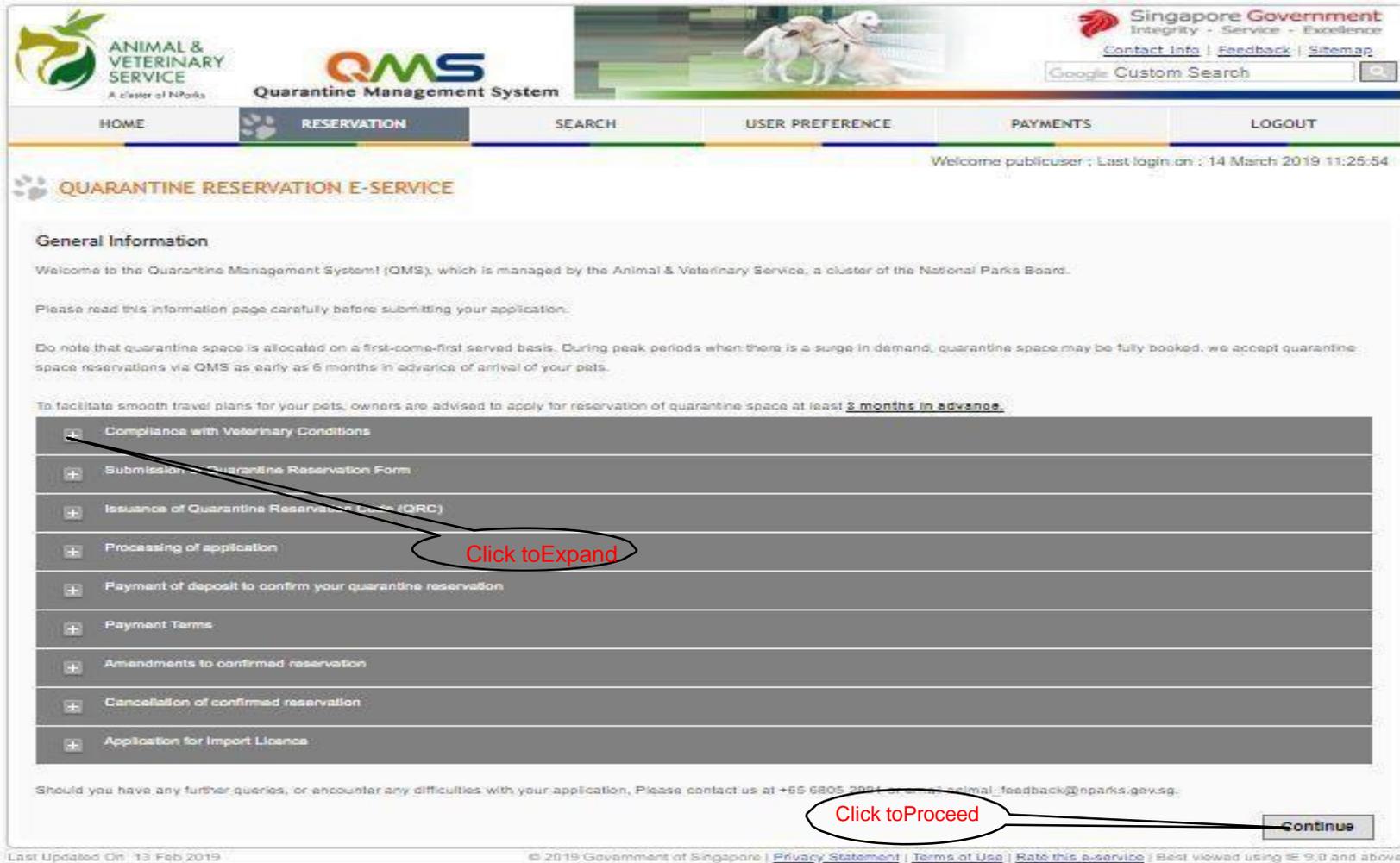
- > Quarantine Application - Cats, Dogs

Reservation Forms



Contact Info | Feedback

Step 2: View and Read Quarantine Reservation for Cats and Dogs Information Page



ANIMAL & VETERINARY SERVICE
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QMS
Quarantine Management System

Singapore Government
Integrity - Service - Excellence
Contact Info | Feedback | Sitemap

Google Custom Search

HOME RESERVATION SEARCH USER PREFERENCE PAYMENTS LOGOUT

Welcome publicuser; Last login on : 14 March 2019 11:25:54

QUARANTINE RESERVATION E-SERVICE

General Information

Welcome to the Quarantine Management System (QMS), which is managed by the Animal & Veterinary Service, a cluster of the National Parks Board.

Please read this information page carefully before submitting your application.

Do note that quarantine space is allocated on a first-come-first served basis. During peak periods when there is a surge in demand, quarantine space may be fully booked, we accept quarantine space reservations via QMS as early as 6 months in advance of arrival of your pets.

To facilitate smooth travel plans for your pets, owners are advised to apply for reservation of quarantine space at least **3 months in advance**.

- Compliance with Veterinary Conditions
- Submission of Quarantine Reservation Form
- Issuance of Quarantine Reservation Certificate (QRC)
- Processing of application **Click to Expand**
- Payment of deposit to confirm your quarantine reservation
- Payment Terms
- Amendments to confirmed reservation
- Cancellation of confirmed reservation
- Application for Import Licence

Should you have any further queries, or encounter any difficulties with your application, Please contact us at +65 6805 2091 or email animal_feedback@nparks.gov.sg.

Click to Proceed Continue

Step 3: Fill up reservation details to check availability of room

Welcome Janine Civitate ; Last login on : Wednesday, April 3, 2024 9:53:38 PM

 **QUARANTINE RESERVATION** * Indicates mandatory fields

Lead Time for Quarantine Space Reservation: Please be informed that booking of quarantine space is on a first come first served basis. As such, you are advised to submit an application at least 3 months in advance. The facility may get fully booked during peak season in the months of May to January. Our system will indicate the nearest available dates from your preferred date of arrival. Do book in advance to avoid disappointments. Please note that only applications with complete documents will be processed, failing which the quarantine space is not guaranteed. &

[Quarantine Information](#) | **Quarantine Reservation**

RESERVATION DETAILS

Country/Region of Export * <input type="text" value="--Select--"/>	Import Type * <input type="radio"/> Personal <input type="radio"/> Commercial	Quarantine Duration * <input type="text" value="--Select--"/>
No. of Dogs <input type="text"/>	Kennel (Air-Con) <input type="text"/> \$26.25 Per day	Kennel (Fan) <input type="text"/> \$16.80 Per day
No. of Cats <input type="text"/>	Cattery (Air-Con) <input type="text"/> \$26.25 Per day	Cattery (Fan) <input type="text"/> \$16.80 Per day
Date of Arrival * <input type="text"/> 	<input type="button" value="Check Availability"/>	

Important Note: Quarantine Fee is charged per head. You may house a maximum of 3 small dogs per kennel or 3 cats per cattery.

Step 4: After filling the details click on "Check availability"

Welcome Janine Civitate ; Last login on : Wednesday, April 3, 2024 9:53:38 PM

 **QUARANTINE RESERVATION** * Indicates mandatory fields

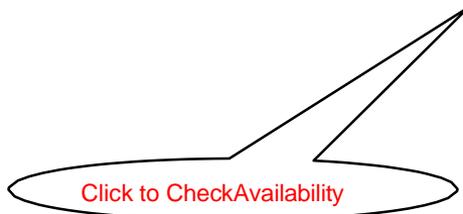
Lead Time for Quarantine Space Reservation: Please be informed that booking of quarantine space is on a first come first served basis. As such, you are advised to submit an application at least 3 months in advance. The facility may get fully booked during peak season in the months of May to January. Our system will indicate the nearest available dates from your preferred date of arrival. Do book in advance to avoid disappointments. Please note that only applications with complete documents will be processed, failing which the quarantine space is not guaranteed. &

[Quarantine Information](#) | **Quarantine Reservation**

RESERVATION DETAILS

Country/Region of Export * <input type="text" value="--Select--"/>	Import Type * <input type="radio"/> Personal <input type="radio"/> Commercial	Quarantine Duration * <input type="text" value="--Select--"/>
No. of Dogs <input type="text"/>	Kennel (Air-Con) <input type="text"/> \$26.25 Per day	Kennel (Fan) <input type="text"/> \$16.80 Per day
No. of Cats <input type="text"/>	Cattery (Air-Con) <input type="text"/> \$26.25 Per day	Cattery (Fan) <input type="text"/> \$16.80 Per day
Date of Arrival * <input type="text"/> 	<input type="button" value="Check Availability"/>	

Important Note: Quarantine Fee is charged per head. You may house a maximum of 3 small dogs per kennel or 3 cats per cattery.



Step 5: Fill up Pet details and attach supporting documents

AVAILABILITY DETAILS

Available Dates 27/02/2019 28/02/2019 01/03/2019 02/03/2019 04/03/2019 05/03/2019 06/03/2019

Payment Mode Note: The chosen payment mode will be defaulted for future transactions of this reservation.

DOG DETAILS

Please note that banned breeds are not allowed for import. Please refer to the Quarantine Reservation Information page for more details

S.No.	Pet Name *	Breed *	DOB *(MM/YYYY)	Gender *	Microchip No. *	Colour *	Room Allocation *	Medical History/Special Diet	Documents *
1	<input type="text"/>	<input type="text" value="--Select--"/>	<input type="text"/>	<input type="text" value="--Select--"/>	<input type="text"/>	<input type="text" value="--Select--"/>	<input type="text" value="--Select--"/>	Add	Add View

Click to attach documents

CAT DETAILS

S.No.	Pet Name *	Breed *	DOB *(MM/YYYY)	Gender *	Microchip No. *	Colour *	Room Allocation *	Medical History/Special Diet	Documents *
1	<input type="text"/>	<input type="text" value="--Select--"/>	<input type="text"/>	<input type="text" value="--Select--"/>	<input type="text"/>	<input type="text" value="--Select--"/>	<input type="text" value="--Select--"/>	Add	Add View

VETERINARIAN PREFERENCE

Preferred veterinarian/veterinary clinic for attendance and treatment:

(If, in the opinion of the NParks/AVS Quarantine Station staff, your animal(s) requires veterinary attention whilst in quarantine, the Quarantine Station staff will arrange attendances and any necessary treatments by a private veterinarian on your behalf.)

Note: Leave blank if you do not have one and NParks/AVS will arrange a local veterinarian

Click to see feestimation

ESTIMATED FEE

[Show Estimated Fee](#)

Step 6: Attaching supporting documents

AVAILABILITY DETAILS

Available Dates: 27/02/2019 28/02/2019 01/03/2019 02/03/2019 04/03/2019 05/03/2019 06/03/2019

Payment Mode: Note: The chosen payment mode will be defaulted for future transactions of this reservation.

DOG DETAILS

Please note that banned breeds are not allowed for import. Please refer to the Quarantine Reservation Information page for more details

S.No.	Pet Name *	Breed *	DOB* (MM/YYYY)	Gender *	Microchip No. *	Colour *	Room Allocation *	Medical History/Special Diet	Documents *
1	<input type="text"/>	<input type="text" value="--Select--"/>	<input type="text"/>	<input type="text" value="--Select--"/>	<input type="text"/>	<input type="text" value="--Select--"/>	<input type="text" value="--Select--"/>	Add	Add View

CAT DETAILS

S.No.	Pet Name *	Breed *	DOB* (MM/YYYY)	Gender *	Microchip No. *	Colour *	Room Allocation *	Medical History/Special Diet	Documents *
1	<input type="text"/>	<input type="text" value="--Select--"/>	<input type="text"/>	<input type="text" value="--Select--"/>	<input type="text"/>	<input type="text" value="--Select--"/>	<input type="text" value="--Select--"/>	Add	Add View

VETERINARIAN PREFERENCE

Preferred veterinarian/veterinarian's name:

(If, in the opinion of the NParks/AVS Quarantine Station staff, your animal(s) requires veterinary attention whilst in quarantine, the Quarantine Station staff will arrange attendances and any necessary treatments by a private veterinarian on your behalf.)

Note: Leave blank if you do not have one and NParks/AVS will arrange a local veterinarian

ESTIMATED FEE

Manage Supporting Documents

Following type of documents are allowed (*.doc/*.docx/*.xls/*.xlsx/*.pdf/*.jpg)
Each supporting document should not exceed the size of 2000 KB

S.No.	Document Type	Upload
1	Rabies vaccination record/certificate with microchip number*	<input type="button" value="Choose File"/> Pet Detail1.jpg <input checked="" type="checkbox"/>
2	Rabies Serology test report*	<input type="button" value="Choose File"/> Pet Detail 2.jpg <input checked="" type="checkbox"/>
3	Photo showing the face and body of the dog (for mixed/ cross breeds)	<input type="button" value="Choose File"/> No file chosen

Step 7: Click "Show Estimated Fee" to see Fee estimations

ESTIMATED FEE

Amend Pet details

QUARANTINE FEE ESTIMATION

Airconditioned Kennel Fee (S\$) :	26.25	Fan Fitted Kennel Fee (S\$) :	0.00
Airconditioned Cattery Fee (S\$) :	26.25	Fan Fitted Cattery Fee (S\$) :	0.00
Transport Fee (S\$) :	148.00		
Estimated Total Quarantine Fee (S\$) :	1,723.00	Estimated Deposit Amount (S\$) :	673.00

(This quarantine fee does not include the ad-hoc charges, which may be added for various reasons that include medication, vaccination, etc.)

DECLARATION

I have read and understood the information provided in the Quarantine Reservation Information Page. I hereby declare that:

- The information provided in my application is correct and true.
- I indemnify AVS/NParks of any claims arising from this application and the subsequent importation/quarantine/exportation/transhipment of the animals.
- I understand that the quarantine space will only be confirmed after a deposit has been made, and the deposit is non-refundable. Amendment fees may also be incurred for changes to confirmed reservations.
- The animal(s) which I am importing is/are not under the prohibited/banned list, and not pregnant at the time of export to Singapore.
- I understand all the [Terms and Conditions](#) for quarantine

Save as Draft

Submit

Back to Home

Print

Step 8: Check all declarations and click on "Submit" to see Confirmation page

ESTIMATED FEE

Amend Pet details

QUARANTINE FEE ESTIMATION

Airconditioned Kennel Fee (S\$) :	26.25	Fan Fitted Kennel Fee (S\$) :	0.00
Airconditioned Cattery Fee (S\$) :	26.25	Fan Fitted Cattery Fee (S\$) :	0.00
Transport Fee (S\$) :	148.00		
Estimated Total Quarantine Fee (S\$) :	1,723.00	Estimated Deposit Amount (S\$) :	673.00

(This quarantine fee does not include the ad-hoc charges, which may be added for various reasons that include medication, vaccination, etc.)

DECLARATION

I have read and understood the information provided in the Quarantine Reservation Information Page. I hereby declare that:

- The information provided in my application is correct and true.
- I indemnify AVS/NParks of any claims arising from this application and the subsequent importation/quarantine/exportation/transhipment of the animals.
- I understand that the quarantine space will only be confirmed after a deposit has been made, and the deposit is non-refundable. Amendment fees may also be incurred for changes to confirmed reservations.
- The animal(s) which I am importing is/are not under the prohibited/banned list , and not pregnant at the time of export to Singapore.
- I understand all the [Terms and Conditions](#) for quarantine

Save as Draft
Submit
Back to Home
Print

Step 9: Verify all details and Click “Proceed” to submit the quarantine reservation application

Confirmation Summary

Country of Export : Argentina	Arrival Date : 27/04/2017
Quarantine Period : 30 days	Release Date : 27/05/2017
Cats : 1	Dogs : 1
Air-Conditioned Catteries : 0	Air-Conditioned Kennels : 1
Fan Fitted Catteries : 1	Fan Fitted Kennels : 0
Payment Mode : ONLINE	

Estimated Total Fee Amount (S\$) : 1,439.50 (Complete Quarantine Fee excluding ad-hoc charges E.g. Vaccination, Medication, etc)

Estimated Deposit Amount (S\$) : 578.50 (Please pay this deposit amount once your reservation is approved)

Note: Click "Proceed" to Submit your reservation. Status of your reservation will be notified through email.

Create a Reservation

Step 10: Success Message will be displayed and email confirmation will be

ESTIMATED FEE

[Amend Pet details](#)

QUARANTINE FEE ESTIMATION

Airconditioned Kennel Fee (S\$) :	26.25	Fan Fitted Kennel Fee (S\$) :	0.00
Airconditioned Cattery Fee (S\$) :	0.00	Fan Fitted Cattery Fee (S\$) :	16.80
Transport Fee (S\$) :	148.00		
Estimated Total Quarantine Fee (S\$) :	1,439.50	Estimated Deposit Amount (S\$) :	578.50

(This quarantine fee does not include)

DECLARATION

I have read and understood

The information provided in my application is correct and true.

I indemnify AVA of any claims arising from this application and the subsequent importation/quarantine/exportation/transshipment of the animals.

I understand that the quarantine space will only be confirmed after a deposit has been made, and the deposit is non-refundable. Amendment fees may also be incurred for changes to confirmed reservations.

The animal(s) which I am importing is/are not under the prohibited/banned list, and not pregnant at the time of export to Singapore.

I understand all the [Terms and Conditions](#) for quarantine.

Confirmation

 Requested action has been performed successfully for QRC2017007016

Payment for Approved Reservations

Step 1: Click on Approved reservation to do Payments for the Reservation

A Singapore Government Agency Website





HOME
RESERVATION
SEARCH
USER PREFERENCE
PAYMENTS
LOGOUT

Welcome SANGEETHA ; Last login on : Monday, April 8, 2024 3:17:09 PM

HOME

Lead Time for Quarantine Space Reservation: Please be informed that booking of quarantine space is on a first come first served basis. As such, you are advised to submit an application at least 3 months in advance. The facility may get fully booked during peak season in the months of May to January. Our system will indicate the nearest available dates from your preferred date of arrival. Do book in advance to avoid disappointments. Please note that only applications with complete documents will be processed, failing which the quarantine space is not guaranteed. &

Home

THE FOLLOWING ITEMS REQUIRE YOUR ATTENTION

QRC Number	Application Date	Expected Date of Arrival	Status	Pet Owner Name	Pets
QRC2024093941	01/04/2024	02/04/2024	Pending SO	Pavithra Varadharajan	Dog-1
QRC2024093924	22/03/2024	01/04/2024	Pending SO	viswa sai	Cat-1
QRC2024093923	22/03/2024				Dog-1
QRC2024093922	22/03/2024	29/03/2024	Pending SO	viswa sai	Cat-2
QRC2024093921	22/03/2024	26/03/2024	Pending SO	viswa sai	Dog-2
QRC2024093920	22/03/2024	04/04/2024	Pending SO	Pavithra Varadharajan	Dog-1
QRC2024093919	22/03/2024	29/03/2024	Pending SO	Pavithra Varadharajan	Dog-1
QRC2024093918	22/03/2024	28/03/2024	Pending SO	Pavithra Varadharajan	Dog-1
QRC2024093913	21/03/2024	28/03/2024	Pending SO	Pavithra Varadharajan	Dog-1
QRC2024093912	21/03/2024	04/04/2024	Pending SO	Pavithra Varadharajan	Dog-1

1 2 3 4 5 6 7 8 9 10 ...

NEW RESERVATIONS

> [Quarantine Application - Cats, Dogs](#)



Click to QRC No to pay

Step 2: Confirm Reservation Details and Click "Make Payment" to Proceed

Welcome Janine Civitate : Last login on : Thursday, April 4, 2024 1:08:01 PM

VIEW RESERVATION - QRC2023093791 * Indicates mandatory fields

Lead Time for Quarantine Space Reservation: Please be informed that booking of quarantine space is on a first come first served basis. As such, you are advised to submit an application at least 3 months in advance. The facility may get fully booked during peak season in the months of May to January. Our system will indicate the nearest available dates from your preferred date of arrival. Do book in advance to avoid disappointments. Please note that only applications with complete documents will be processed, failing which the quarantine space is not guaranteed. &

[Home](#) | [Quarantine Reservation](#)

RESERVATION PROGRESS INFORMATION

Reservation created	Reservation Approved	Pet Checked In	Quarantine Closed
---------------------	----------------------	----------------	-------------------

50%

Click to initiate payment.

LINKS

[View Payments](#)

RESERVATION DETAILS

Country/Region of Export * Import Type * Personal Commercial Quarantine Duration * Days

No. of Dogs Kennel (Air-Con) \$26.25 Per day Kennel (Fan) \$16.80 Per day

No. of Cats Cattery (Air-Con) \$26.25 Per day Cattery (Fan) \$16.80 Per day

Date of Arrival *

Important Note: Quarantine Fee is charged per head. You may house a maximum of 3 small dogs per kennel or 3 cats per cattery.

Step 3: Click "Make Payment"



QMS
Quarantine Management System



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Google Custom Search

HOME
RESERVATION
SEARCH
USER PREFERENCE
PAYMENTS
LOGOUT

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RESERVATION PAYMENT * Indicates mandatory fields

PAYMENT DETAILS

Dear S Prakash,

QRC No. : QRC2017007016

Please make payment for the following items:

ITEMS PENDING

S.No.	Payment Description	Amount(S\$)
1	1 * AC Kennel Fee * 10 Days , 2 * Fan Cattery Fee * 10 Days	430.50
2	2 * Transport Fee	148.00

Total amount paid for the reservation to-date : 0.00

Current Outstanding Amount (Total Outstanding Amount – Total Amount Paid) : 578.50

Please choose the payment gateway you wish to make payment with :

Please **DO NOT** perform the following throughout this transaction as it may disrupt the operation of the system or alter the results of the transaction:

- Navigate using the browser's "BACK", "FORWARD" or "REFRESH" buttons.
- Click the options on the webpage more than once.

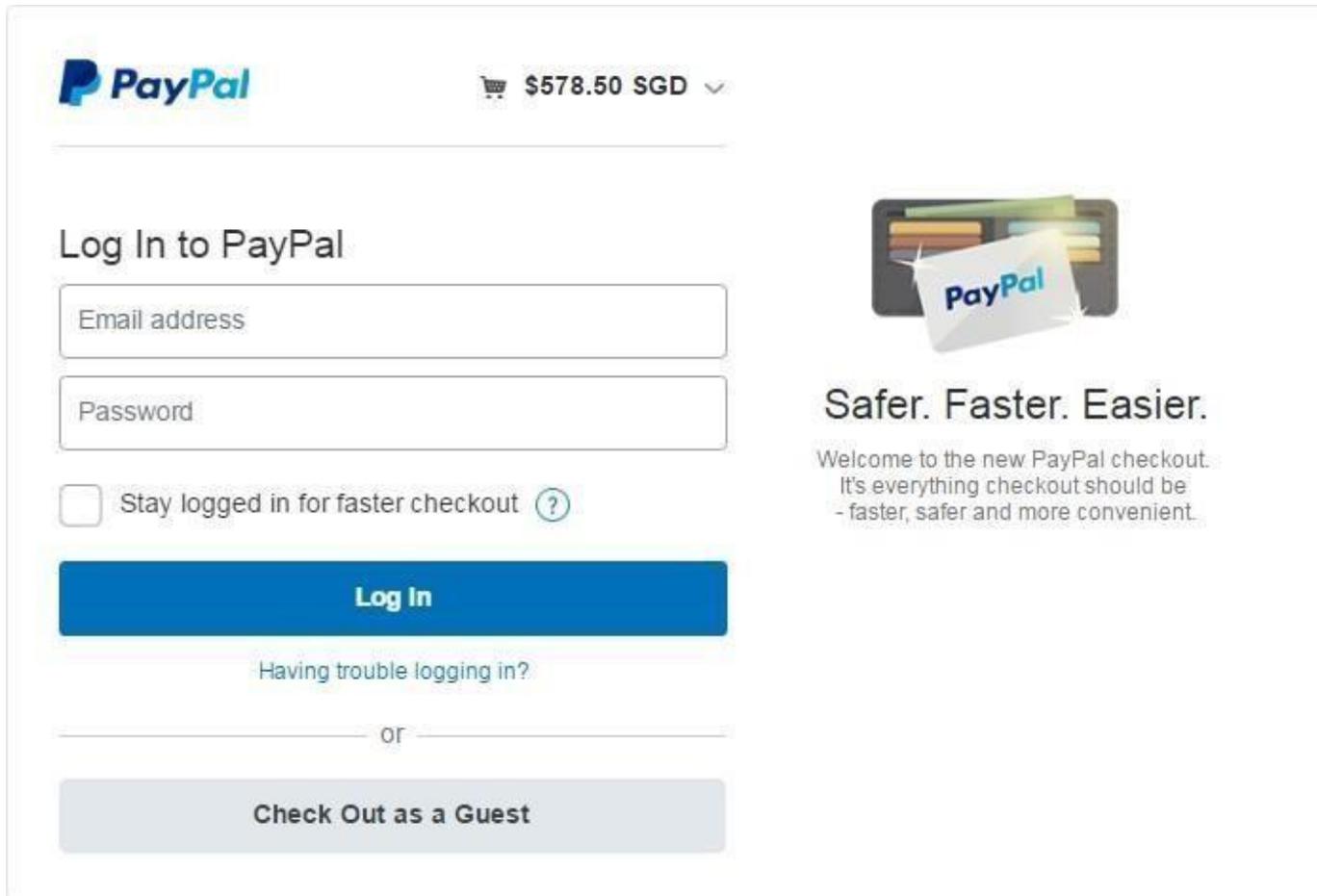
Your reservation/amendment will be considered complete once you see the receipt confirmation page after payment.

Click to Proceed to Payment
Make Payment
Cancel

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Payment Method for Users with PayPal Account

Step 4: Enter PayPal Account Details and Click "Login"



The screenshot shows the PayPal checkout interface. At the top left is the PayPal logo. To its right is a shopping cart icon with the text "\$578.50 SGD" and a dropdown arrow. Below the logo is a horizontal line. The main heading is "Log In to PayPal". There are two input fields: "Email address" and "Password". Below these is a checkbox labeled "Stay logged in for faster checkout" with a question mark icon. A large blue button labeled "Log In" is positioned below the checkbox. Underneath the button is the text "Having trouble logging in?". A horizontal line with "OR" in the center separates the login section from the guest checkout section. Below this line is a large grey button labeled "Check Out as a Guest". To the right of the login fields is an illustration of a smartphone displaying the PayPal logo. Below the illustration is the text "Safer. Faster. Easier." followed by "Welcome to the new PayPal checkout. It's everything checkout should be - faster, safer and more convenient."

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Step 5: Link Card Details with PayPal

Link card



[Add](#)

\$ 578.50 SGD

Pay with [Change](#)

 Visa x-3737 \$ 578.50 SGD

This transaction will appear on your statement as PayPal * DELPHINMERC.

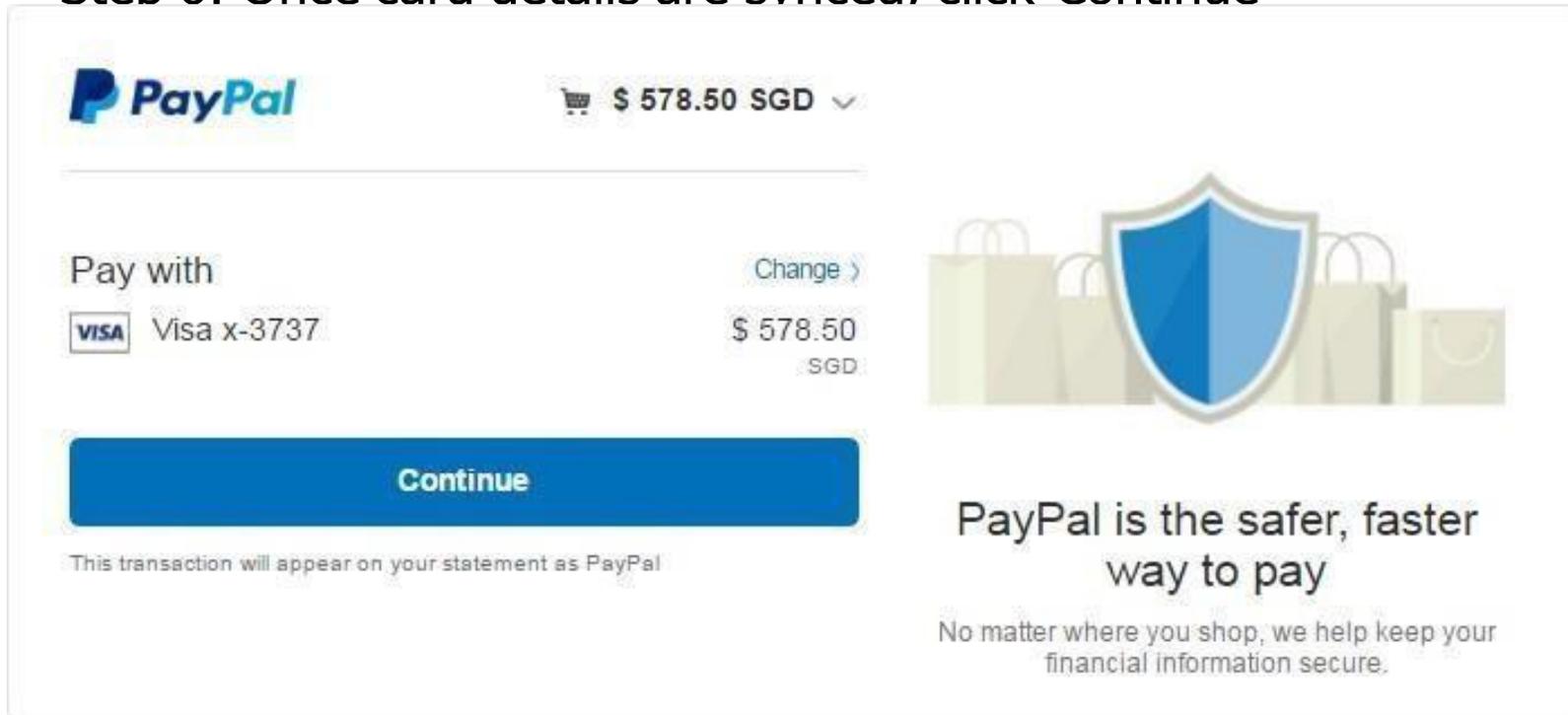
[Cancel and return to Delphin Merchant's Test Store](#)

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Consumer advisory - PayPal Pte. Ltd, the holder of PayPal's stored value facility, does not require the approval of the Monetary Authority of Singapore. Users are advised to read the [terms and conditions](#) carefully.

Sensitivity Label: General

Step 6: Once card details are synced, click "Continue"



PayPal  \$ 578.50 SGD

Pay with Change >

 Visa x-3737 \$ 578.50 SGD

Continue

This transaction will appear on your statement as PayPal

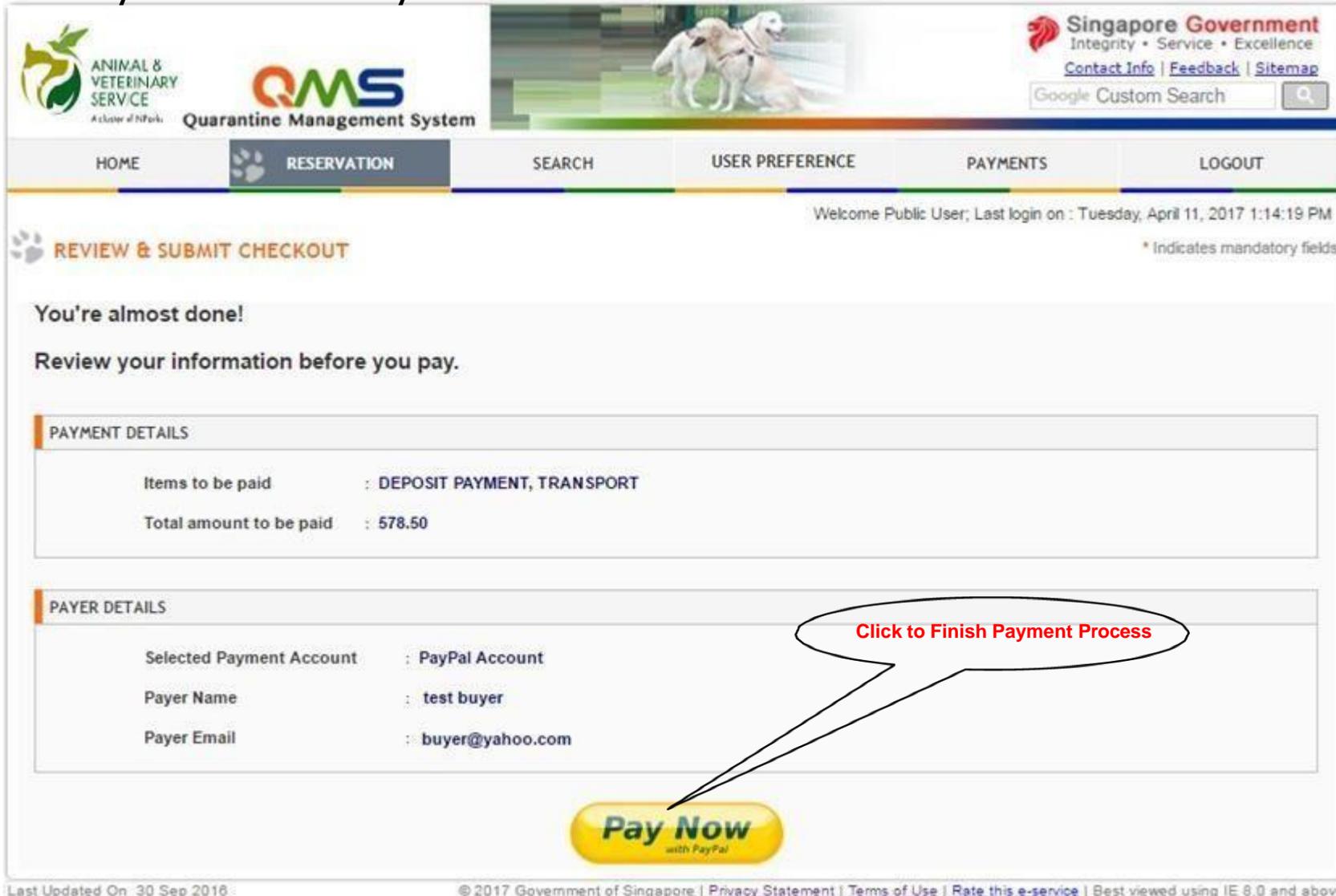
PayPal is the safer, faster way to pay

No matter where you shop, we help keep your financial information secure.

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Consumer advisory - PayPal Pte. Ltd, the holder of PayPal's stored value facility, does not require the approval of the Monetary Authority of Singapore. Users are advised to read the [terms and conditions](#) carefully.

Step 6. Finally Confirm the Payment details at the QMS-AVA and Click "Pay Now With PayPal"



The screenshot shows the 'REVIEW & SUBMIT CHECKOUT' page in the QMS-AVA system. The page header includes the Animal & Veterinary Service logo, the QMS (Quarantine Management System) logo, and the Singapore Government logo with navigation links for Contact Info, Feedback, and Sitemap. A Google Custom Search box is also present. The main navigation menu has tabs for HOME, RESERVATION (active), SEARCH, USER PREFERENCE, PAYMENTS, and LOGOUT. A welcome message for a public user is displayed, along with the last login time. The page content is divided into two sections: PAYMENT DETAILS and PAYER DETAILS. A yellow 'Pay Now with PayPal' button is prominently displayed at the bottom, with a callout bubble pointing to it that says 'Click to Finish Payment Process'.

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Google Custom Search

HOME | **RESERVATION** | SEARCH | USER PREFERENCE | PAYMENTS | LOGOUT

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REVIEW & SUBMIT CHECKOUT * Indicates mandatory fields

You're almost done!
Review your information before you pay.

PAYMENT DETAILS

Items to be paid	: DEPOSIT PAYMENT, TRANSPORT
Total amount to be paid	: 578.50

PAYER DETAILS

Selected Payment Account	: PayPal Account
Payer Name	: test buyer
Payer Email	: buyer@yahoo.com

Pay Now
with PayPal

Click to Finish Payment Process

Step 8: Payment process is complete and Payment Receipt is obtained



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Quarantine Management System



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[HOME](#) | **RESERVATION** | [SEARCH](#) | [USER PREFERENCE](#) | [PAYMENTS](#) | [LOGOUT](#)

Welcome Public User; Last login on : Tuesday, April 11, 2017 1:23:23 PM

PAYMENT RECEIPT * Indicates mandatory fields

[Print](#)

Dear Public User

Your transaction is completed successfully! Please take a printout of this page for your future references.

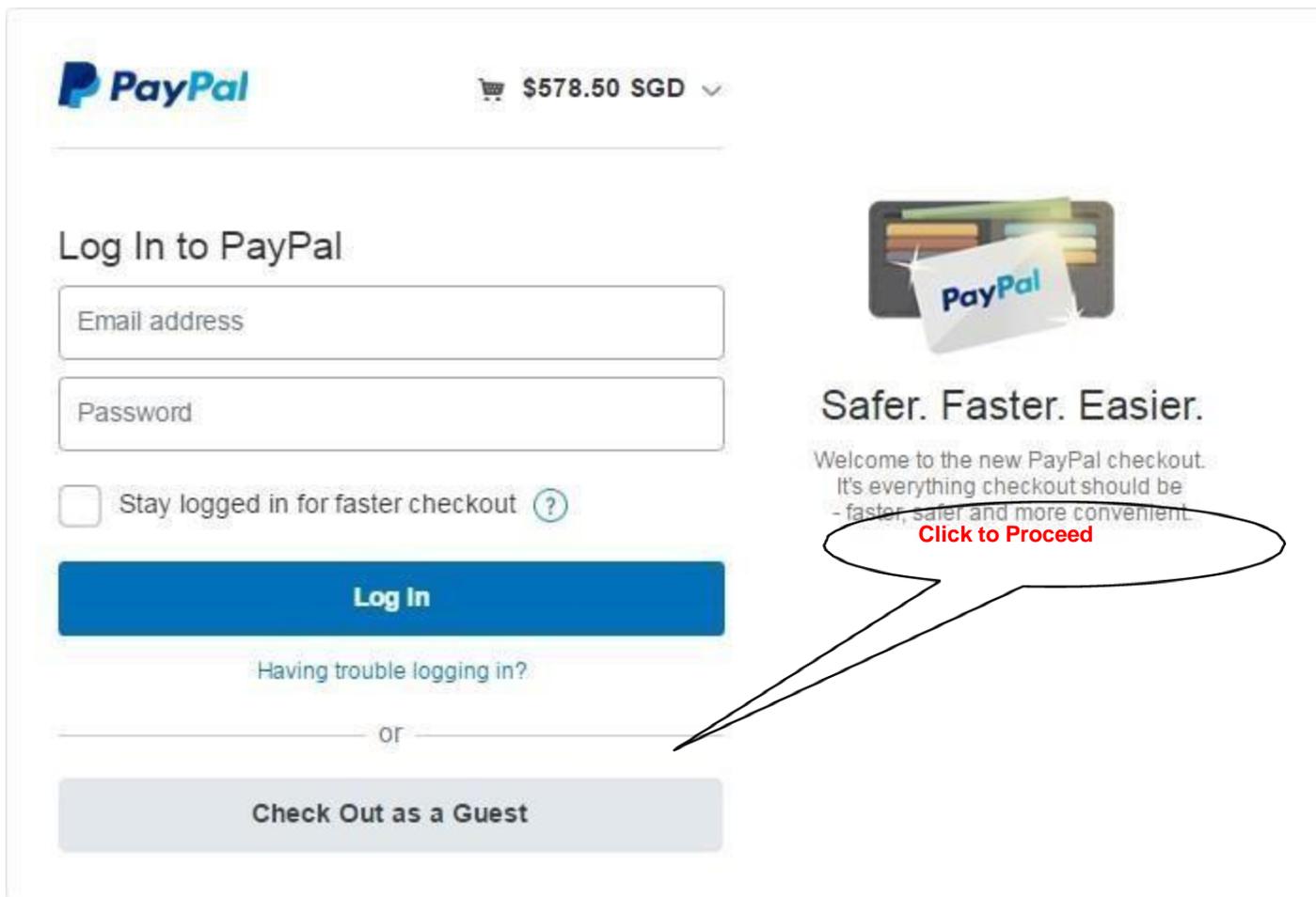
RECEIPT DETAILS

Receipt Number : 170411135753141	Transaction Reference Number : 170411135753141
Payment Date : 11/04/2017	QRC Number : QRC2017007016
Total Amount Paid (S\$) : 578.5000	Payment Type : DEPOSIT PAYMENT, TRANSPORT

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Payment Method for Users without PayPal Account

Step 4: Click "Checkout as Guest" in the PayPalScreen



PayPal  \$578.50 SGD

Log In to PayPal

Email address

Password

Stay logged in for faster checkout [?](#)

Log In

[Having trouble logging in?](#)

OR

Check Out as a Guest

Safer. Faster. Easier.

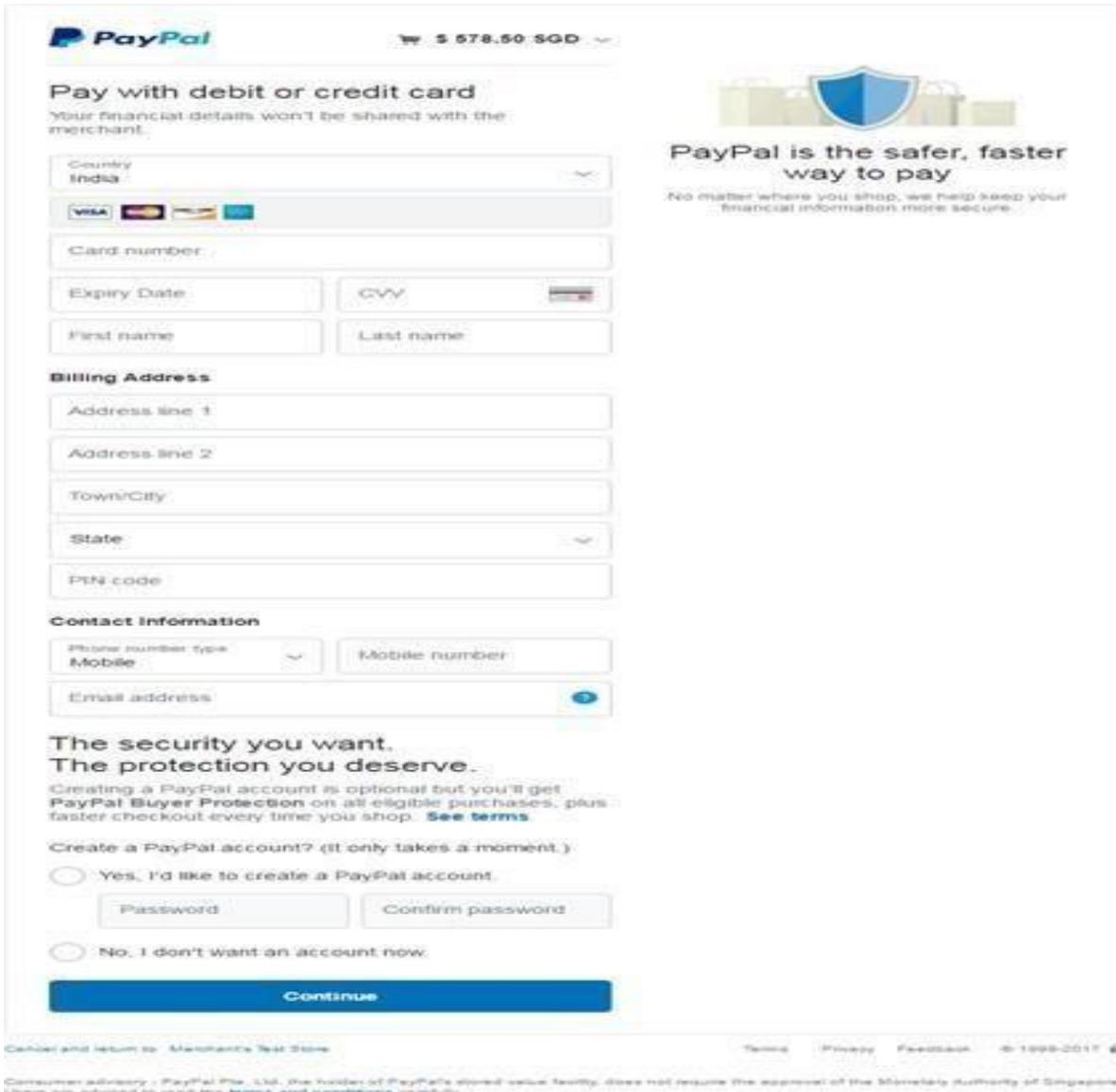
Welcome to the new PayPal checkout.
It's everything checkout should be
- faster, safer and more convenient.

Click to Proceed

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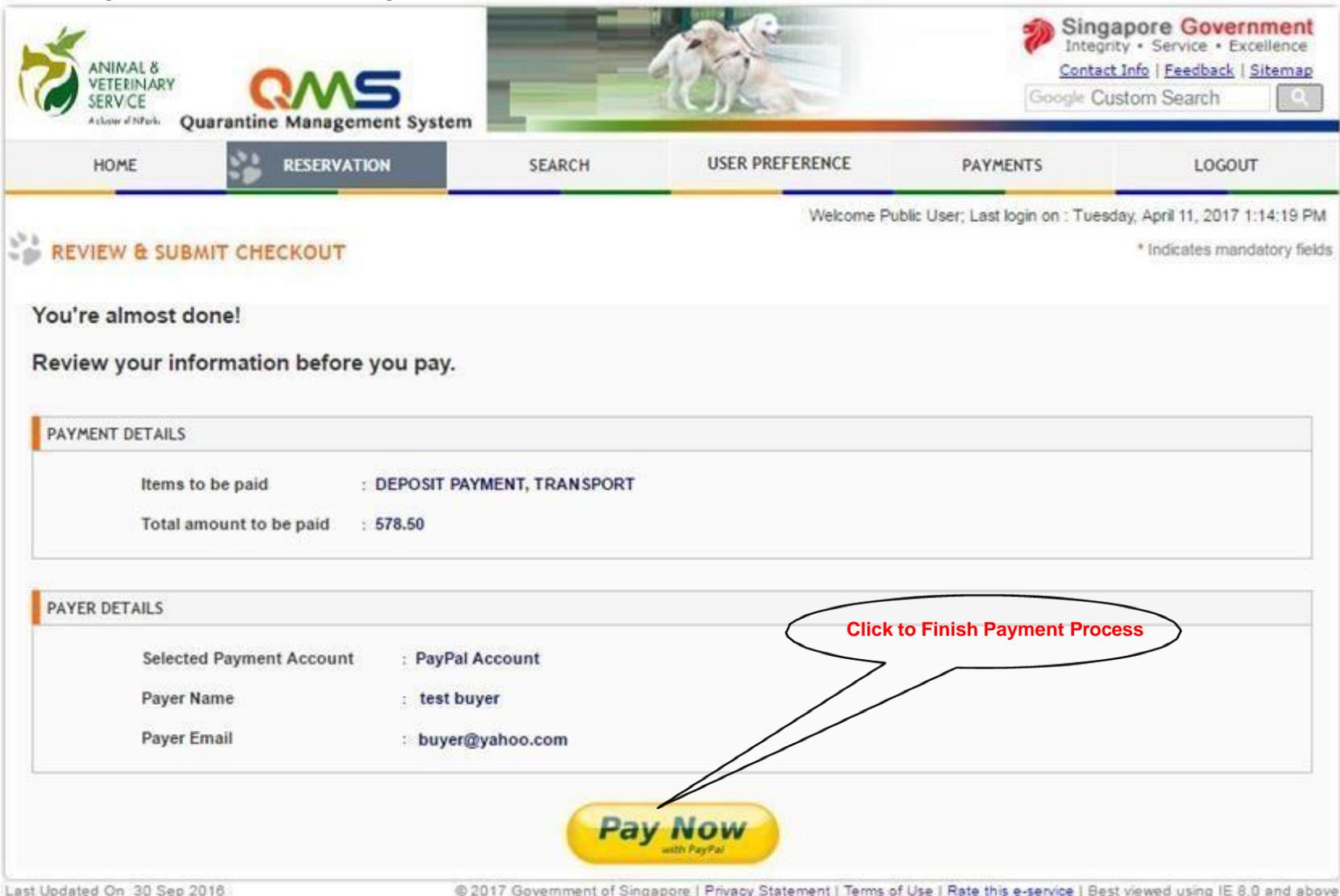
Consumer advisory - PayPal Pte. Ltd. the holder of PayPal's stored value facility, does not require the approval of the Monetary Authority of Singapore. Users are advised to read the [terms and conditions](#) carefully.

Step 5: Fill in all the details and click "Continue"



The screenshot shows the PayPal payment interface. At the top, the PayPal logo is on the left and the currency is set to SGD 578.50 on the right. The main heading is "Pay with debit or credit card" with a sub-note: "Your financial details won't be shared with the merchant." The form includes a "Country" dropdown menu set to "India", a row of card logos (VISA, Mastercard, American Express, Discover), and input fields for "Card number", "Expiry Date", "CVV", "First name", and "Last name". Below this is the "Billing Address" section with fields for "Address line 1", "Address line 2", "Town/City", "State" (dropdown), and "PIN code". The "Contact Information" section has a "Phone number type" dropdown set to "Mobile", a "Mobile number" field, and an "Email address" field with a help icon. A security message states: "The security you want. The protection you deserve. Creating a PayPal account is optional but you'll get PayPal Buyer Protection on all eligible purchases, plus faster checkout every time you shop. See terms." Below this is a question: "Create a PayPal account? (it only takes a moment.)" with two radio button options: "Yes, I'd like to create a PayPal account" and "No, I don't want an account now." The "Yes" option is selected. Under "Yes" are "Password" and "Confirm password" fields. At the bottom is a large blue "Continue" button. The footer contains "Cancel and return to Merchant's Test Store", "Terms", "Privacy", "Feedback", and "© 1999-2017". A small disclaimer at the very bottom reads: "Consumer advisory: PayPal Pte. Ltd. (the holder of PayPal's stored value facility) does not require the approval of the Monetary Authority of Singapore. Users are advised to read the terms and conditions carefully."

Step 6. Finally Confirm the Payment details at the QMS-AVA and Click "Pay Now With PayPal"



The screenshot shows the 'REVIEW & SUBMIT CHECKOUT' page of the QMS-AVA system. The page header includes the Animal & Veterinary Service logo, the QMS (Quarantine Management System) logo, and the Singapore Government logo with the tagline 'Integrity • Service • Excellence'. A navigation menu contains links for HOME, RESERVATION, SEARCH, USER PREFERENCE, PAYMENTS, and LOGOUT. A search bar is also present. The main content area displays the following information:

Welcome Public User; Last login on : Tuesday, April 11, 2017 1:14:19 PM

REVIEW & SUBMIT CHECKOUT * Indicates mandatory fields

You're almost done!
Review your information before you pay.

PAYMENT DETAILS

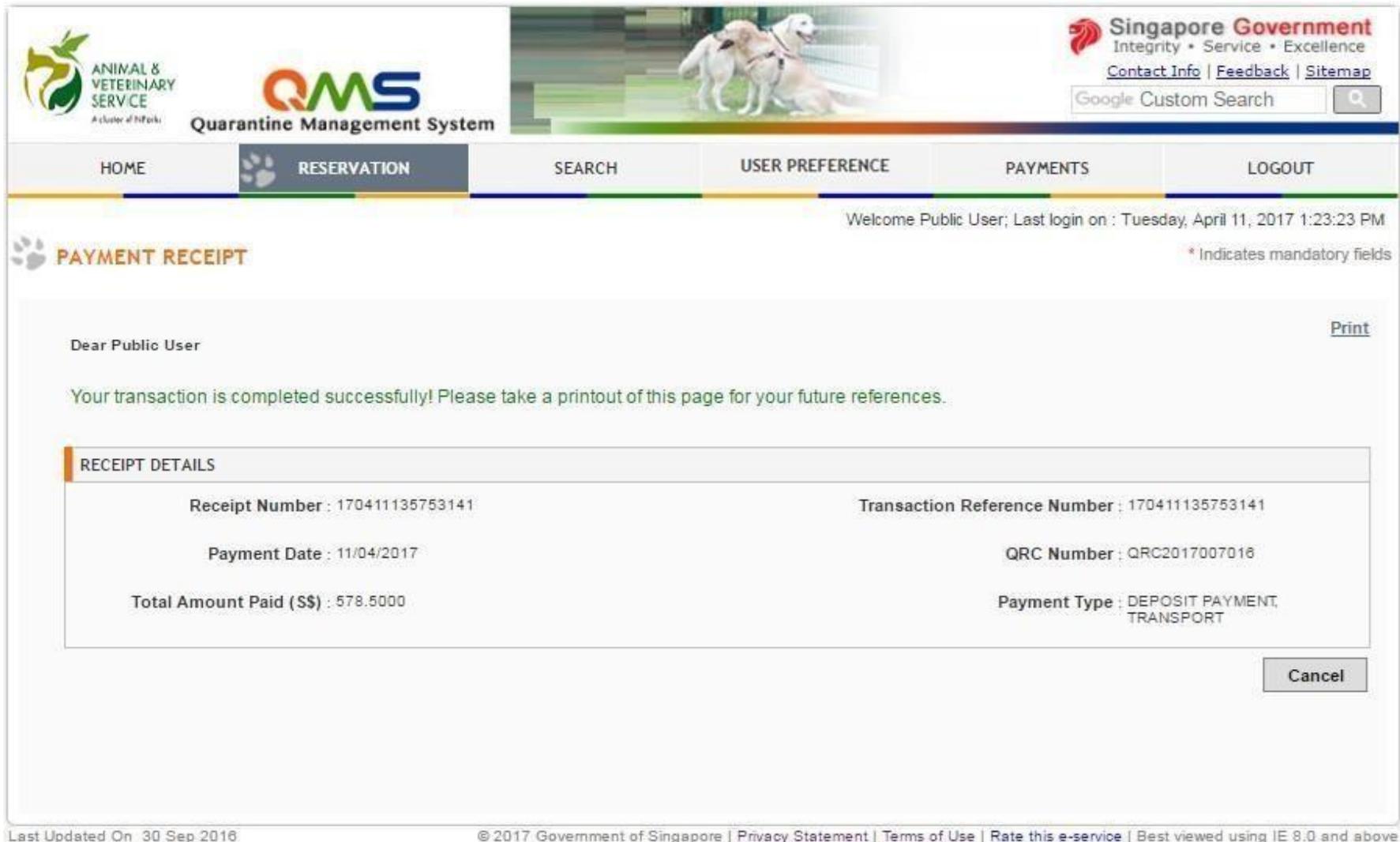
Items to be paid	: DEPOSIT PAYMENT, TRANSPORT
Total amount to be paid	: 578.50

PAYER DETAILS

Selected Payment Account	: PayPal Account
Payer Name	: test buyer
Payer Email	: buyer@yahoo.com

A yellow button labeled 'Pay Now with PayPal' is prominently displayed at the bottom. A red speech bubble points to this button with the text 'Click to Finish Payment Process'.

Step 7. Payment process is complete and Payment Receipt is obtained



The screenshot shows the QMS (Quarantine Management System) interface. At the top, there are logos for the Animal & Veterinary Service and the Singapore Government. The navigation menu includes HOME, RESERVATION, SEARCH, USER PREFERENCE, PAYMENTS, and LOGOUT. The main content area displays a 'PAYMENT RECEIPT' for a public user, with a message stating 'Your transaction is completed successfully! Please take a printout of this page for your future references.' Below this, a table lists receipt details such as Receipt Number, Transaction Reference Number, Payment Date, QRC Number, and Total Amount Paid. A 'Print' button is located in the top right corner of the receipt area, and a 'Cancel' button is at the bottom right. The footer contains copyright information and links to Privacy Statement, Terms of Use, and Rate this e-service.

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HOME RESERVATION SEARCH USER PREFERENCE PAYMENTS LOGOUT

Welcome Public User; Last login on : Tuesday, April 11, 2017 1:23:23 PM

PAYMENT RECEIPT * Indicates mandatory fields

Print

Dear Public User

Your transaction is completed successfully! Please take a printout of this page for your future references.

RECEIPT DETAILS	
Receipt Number : 170411135753141	Transaction Reference Number : 170411135753141
Payment Date : 11/04/2017	QRC Number : QRC2017007016
Total Amount Paid (S\$) : 578.5000	Payment Type : DEPOSIT PAYMENT, TRANSPORT

Cancel

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Thank You